



ICS DreamTeam Member No 2158 CV

Profile:

A Microsoft Certified Database Administrator (MCDBA) and Systems Administrator (MCSA) with over 9 years experience using SQL Server. An excellent client facing communicator with a proven track record of producing high quality database solutions.

Technical Skills Summary:

Database Administration:

- Performance tuning and database optimisation
- Replication implementation
- Clustered server administration and configuration
- Storage Area Network (SAN) / data centre experience
- Memory tuning
- Performance monitoring/profiling
- Query tuning / troubleshooting
- Deadlock resolution
- Backups / disaster recovery planning
- Log shipping
- Capacity / resource planning
- Data migrations and data mapping (including SQL 2005 migration planning)
- Data imports / exports (DTS / SSIS)
- Security and login management
- Maintenance scheduling and job creation

Database Development:

- Solution architect / designer / developer
- Database design / implementation (OLTP)
- Advanced T-SQL
- Complex stored procedure, query and batch programming
- User-defined functions, views, triggers, cursors
- Report design / development
- BI / MI / Business analysis
- Reporting Services (SSRS)
- MS Access (Advanced VBA)

DB and Development:

- SQL Server Administrator and Developer (MCDBA)
- MS Access Certified professional.
- Coldfusion, VB, VBA, VBScript, ASP, Dreamweaver, HTML
- TSQL, ADO, OLEDB, ODBC

Networking:

- MCSA.
- Win2k Server and Professional.
- Active Directory.
- DHCP, DNS, WINS, TCP/IP

Work Experience:

From – To: October 2008 - Present

Role Title: Production DBA

Description: Regus are a global provider of managed offices. They have their own in-house application for inventory administration and billing. With over 900 centres and thousands of worldwide users, it is a global, 24/7 enterprise level application. The live production DB was hosted in an active/passive server cluster attached to a data centre based SAN. During his time he was involved in migrations between SQL 2000 to 2005 as well as a data centre migration of the live production environment. Prior to the migration he was directly involved in performance testing/benchmarking of the proposed new data centre SAN.

Customer: Regus Management Ltd

From – To: May 2007 – September 2008

Role Title: Consultant Database Developer/DBA

Description: Having previously worked at BI for 6 months during 2006, he was invited back to help while they undertook a major project for GM Motors. BI is a direct competitor of Grass Roots working in the same business sector. Main duties included the development, design and administration of backend databases for 24/7 online employee incentive/reward programs using SQL 2000 and SQL 2005. Also developed front end in-house administration application solutions.

Customer: BI Worldwide

From – To: February 2007 – May 2007

Role Title: Consultant Developer

Description: Grass Roots are a marketing and employee incentive agency specialising in software solutions for blue chip companies. Main duties included the design and development of a data load and processing solution using SSIS for an outbound Vodafone IVR campaign. This had a 10 minute turnaround from inbound call at the Vodafone call centre to the details being transferred and uploaded onto our system and the outbound IVR marketing call being made. Also developed front end in-house administration application solutions.

Customer: Grass Roots

From – To: June 2006 – February 2007

Role Title: Consultant DBA

Description: TGSL are a software house providing front and back office solutions for the insurance industry. Achievements include the successful implementation of replication into the live production environment of several 'household name' insurance companies. The main database was also successfully optimised and average query times and batch processes were significantly reduced. Generic automated administration routines were created and released along with log shipping and an overhaul of backup and DR processes. The main DB was also successfully migrated to SQL 2005.

Customer: Transactor Global Solutions Ltd (TGSL)

From – To: January 2006 – June 2006

Role Title: Senior Database Developer/DBA

Customer: BI Worldwide



From – To: January 1998 – December 2005
Role Title: DBA/Developer/Team Leader
Description: Universal Telecom is one of the largest independent re-sellers of BT calls and line rentals. Duties included the development, design and administration of all their in-house databases as well as their 3rd party supplied 120 GB Billing Platform that processed over 125k rows daily. While with Universal Telecom, he was also directly responsible for a team of 4 other development and IT staff.
Customer: Universal Group/Universal Telecom

Education:

1985-1991 Heathfield High School
10 GCSEs (Inc. English, Maths, French)
3 A levels (Economics (B), General Studies (B), Geography (D))
1992-1993 Musicians Institute, Hollywood CA
Diploma Professional Musicianship
1994 – 1996 Bucks University College
HND Business Finance

Certifications:

2002 Microsoft Certified Professional
Designing and Implementing Databases with MS SQL Server 2k (MS# 070-229)
Installing, Configuring, and Administering MS SQL Server 2k (MS# 070-228)
Installing, Configuring, and Administering MS Windows 2k Pro (MS# 070-210)
Installing, Configuring, and Administering MS Windows 2k Server (MS# 070-215)
Managing a MS Windows 2k Environment (MS# 070-218)
Implementing and Administering a MS Windows 2k Network Infrastructure (MS# 070-216)



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