



ICS DreamTeam Member No 2201 CV

Profile:

- He is a conscientious and self-motivated individual with excellent communication and organisational skills. Primarily focused on server based computing and access infrastructure consulting, he has over 10 years experience of delivering solutions to medium and enterprise organisations.
- His experience ranges from working as a lone consultant through to principal consultant managing a project team delivering innovative solutions on time and in budget. He has worked with a number of 'big-name' suppliers including HP, BT, Compaq, Dell and IBM to deliver solutions for leading companies such as Barclays, Vodafone, Orange, Alliance & Leicester as well as the NHS and MOD. He is equally at home as a technical architect creating detailed technical designs to more hands-on roles that involve building, implementing and supporting project solutions.

Technical Skills Summary:

- Server-Based Computing
- Enterprise Architecture Design
- Citrix Access Suite product set
- Windows NT Server 4, Windows 2000, Windows 2003, Windows 2008
- Active Directory & Terminal Services
- Pre-Sales, Design, Pilot and Deployment of SBC solutions
- Windows Server Design, 2000, 2003, 2008, installation and troubleshooting
- Server imaging and automation (Altiris & Rapid Deployment Pack, Ghost)

Work Experience:

From – To: May 2008 – January 2009

Role Title: Citrix Technical Delivery Manager

Description: As a Technical Delivery Manager for the Windows Platform Group he was responsible for managing the appropriate resources within the division to implement this Citrix offshore project. This project was a top ten tier project within the bank with 1000+ users being off shored to India. The design was to integrate in to an existing 10,000+ user server farm utilising technologies like Citrix XenApp 4.5, over 50 applications were packaged, tested and deployed using Altiris. The key elements to the role was to deliver the project design, take the build & application set through development and test environments & raise and represent changes through CAB to take the service in to live. Tasks would also include provisioning of servers, installation & build, creating work packages and planning UAT for offshore and onshore testing.

Customer: Barclays Bank

From – To: September 2006 – May 2008

Role Title: Senior Technical Consultant / Architect

Description: The role was a senior technical consultant & architect specialising in server based computing technologies to any client location in UK. He was generally involved with only large scale projects with SCC, work would include initial consultations and project definition workshops through to providing detailed designs based on infrastructure analysis. All the projects that he delivered for



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SCC were as principal consultant managing the team. This would include regular project meetings, organising and taking part in the server & application builds, liaising with the customer during testing & pilot phases and providing guidance on any technical issues should they arise from any member of his team.

Highlights of client engagements whilst at SCC:

- **Barclays Bank BDS+ (Darftord / Leeds):**
He was asked to design & implement a solution to integrate Barclays BDS+ remote offices to a centrally hosted Citrix farm. Essentially this was a 6 month Citrix Presentation Server 4.0 expansion project with remote access. This project would encompass additional BDS+ applications, hardware and software. As well as building on the existing farm and increasing the number of applications, security expectations dictated that he design and implement the use of additional Citrix Secure Gateway servers to provides access remotely. As principal consultant he was managing the team of consultants from SCC and also IT support personnel from Barclays that were dedicated resources to the project.
- **Barclays Bank MLS+ (Darftord / Leeds):**
This 11 month project involved initial analysis of the infrastructure then the standard Citrix implementation due to the security requirements dictated by Barclays so a carefully laid out design was required based on meetings with Barclays security officers that head up UK banking. The project would require resilience of certain server components and an Active implantation across two sites along with a remote access strategy. The design would encompass Citrix Presentation Server 4.0 for Production and Pre-Production farms, migration from Presentation Server 3.0 as well as providing a VMWare virtualisation infrastructure for application testing, compatibility and packaging. Other components required for the design and builds would encompass products like Altiris for server deployment & application automation and Appsense to assist in optimising server performance and scalability. As technical architect the project was designed to support a capacity of 1000 users per site (2000 users in total) incorporating Web Interface and Secure Gateway for secure remote access along with a desktop client upgrade for remote call centres. As well as creating the design he was principle consultant managing a team of eight to assist in delivery of the project.

Customer: Specialist Computer Centres PLC

From – To: November 2005 – June 2006

Role Title: Citrix Technical Architect / Lead Consultant

Description: The role as principal Citrix consultant was to deliver a Presentation Server 4.0 farm design & implementation for Xaman, hosted services section of CSF. This multi million pound project incorporated design and build for 2500+ users and 70+ bespoke applications utilising technologies including Microsoft Active Directory, Appsense, Secure Gateway, Web interface and Windows 2003 Terminal Services. The server solution was delivered with HP blade servers and automated via Altiris.

Customer: Xaman (CSF Group PLC)

From – To: January 2001 – November 2005

Role Title: Senior Technical Consultant

Description: His role at CSF was for the Professional Services division. This covered the whole consultant lifecycle from pre-sales, design, to implementation of server based computing solutions. As senior consultant he travelled most of the UK working on a range of different sites for a multitude of companies from

Finance, Local government to Manufacturing. He was involved in detailed project design, pre-sales to bring in new business, to the implementation of solutions that could last weeks or month depending on the scale. On occasions they were called into clients to troubleshoot existing implementations and were the last point of escalation as 3rd line consultant to the managed services division of CSF. The majority of the project work was as Citrix and Microsoft consultant and as such utilised technologies such as Windows NT4/ 2000/ 2003, Citrix Presentation Server, Web interface, CSG, IM, RM in addition to the core Citrix Access Suite products. As a Microsoft Gold Partner and Citrix platinum partner they were asked to attend partner events and strategic training when required.

Below is a small selection of projects that he was involved with whilst at CSF:

- Ministry of Defence (Bristol):
Citrix Presentation Server 3.0 implementation with fifty bespoke applications, these published applications were presented to a variety of different client platforms. Security was of primary concern for the MOD and it was necessary to have minimum of SC security clearance and follow strict guidelines for the implementation & designs at all times. Designs incorporated AD, Citrix, WSUS and clustering and he was the sole consultant on site to deliver solution.
- Alliance and Leicester (Manchester):
This project was to design build and pilot a Citrix Presentation Server 3.0 server farm for access by remote users at Branch offices. The solution was delivered using BL20p blades deployed using Altiris and RDP.
- Vodafone / Singlepoint:
Design build and pilot of a Citrix solution on Windows 2000, providing applications to diverse client platforms at remote sites. This remote access solution required CSG and Web interface for secure access to the Presentation Server farm.
- UK Insurance Broker (London):
Lead SBC consultant responsible as part of a Technical team to provide 70+ applications over multiple servers for 1000+ users. This was a varied implementation with applications not well suited to Citrix so an extensive Proof of Concept was performed. The project also included AD design, implementation and complete build and configuration of 30+ servers for a totally managed solution. Utilising Metaframe XP and incorporating Microsoft Clustering to provide high availability of servers. Also he played a prominent role in their Disaster Recovery project to make their Citrix Metaframe XP farm available in the event of a site failure.
- Lloyds Underwriter (London):
Pre-sales, POC and high level technical support for a Lloyds syndicate insurance company for a 450+ user roll out utilising Windows 2000, Metaframe XP, Nfuse and CSG.

Customer: Computer Solutions and Finance (CSF Group PLC)

From – To: 1999 - 2001

Role Title: Systems Engineer / Consultant

Description: This was a varied role supporting NHS direct sites in Kent, Surrey, Sussex and Surrey Ambulance 999 call centres. General day to day tasks involved supporting their LAN/ WAN networks. Server support included hardware (switches, routers, hubs and cabling) and software across all Microsoft Windows OS platforms. Some of the main troubleshooting and support he was involved in included DHP, DNS, Active Directory, Citrix, clustering, policies and desktop imaging as well as in house application support. Technical support also include an out of hours on-call rota to the 999 call centres and NHS Direct

sites, this was as a 3rd line support engineer going out to clients on site or providing technical advice by phone.

As a member of NHS Direct 4th wave, a multi-million pound project, he was called upon as lead Citrix technical engineer to help design new implementations at NHS direct sites based on previous experience of Citrix Metaframe 1.8 with NHS. He was directly responsible for the IT infrastructure, provided option appraisals, ran risk assessments and attended meetings with 3rd party companies who were utilised for NHS direct Projects.

Customer: Surrey Ambulance Service / NHS Direct

Education:

1997 – 1999 B. Tech Higher National in Advanced Computer Studies

1997 – 1998 NVQ Level 1, 2, 3 Information Technology

Certifications:

CCIA (Citrix Certified Integration Architect)

CCEA (Citrix Certified Enterprise Administrator)

CCAA (Citrix Certified Advanced Administrator)

CCA (Citrix Certified Administrator)

CCSP (Citrix Certified Sales Professional)

Presentation Server 4.0

Metaframe 1.8, Metaframe XP,
Presentation Server 3.0, Presentation
Server 4.0

XenApp 5

Metaframe 1.8, Metaframe XP,
Presentation Server 3.0, Presentation
Server 4.0, Access Gateway 4.2, Password
Manager 4.0, Presentation Server 4.5,
XenApp 5

Presentation Server 4.0, 2007 Desktop

MCSE+S (Microsoft Certified System Engineer + Security) – Windows 2003

MCSA+S (Microsoft Certified System Administrator + Security) – Windows 2003

MCSE (Microsoft Certified System Engineer) – Windows NT4, Windows 2000, Windows 2003

MCSA (Microsoft Certified System Administrator) – Windows 2000, Windows 2003

MCP+I (Microsoft Certified Professional Plus Internet) – Windows NT4