

ICS DreamTeam Member No 2232 CV**Profile:**

- He has over 18 years' experience in Information Technology, of which 13 years have been in an infrastructure consultancy capacity. He primarily focuses on Microsoft-based technology solutions while integrating with other vendors where it best suits the customer requirements. His work has included a number of large enterprise projects with Microsoft Consultancy Services (MCS) and their customers. Organisations he has successfully carried out projects for range in size, from less than 1000 users to over 140,000, and therefore multiple levels of complexity. Add to this a long-term project with MCS for the National Health Service (NHS), Microsoft's largest Enterprise Agreement customer with a user base of approximately 800,000 across the UK.
- As a result of the work he has carried out, Microsoft invited him to present at the Microsoft EMEA Industry Solutions University as a Subject Matter Expert in his field and also take part in Microsoft promotional videos as a trusted partner delivering Microsoft technology solutions.

Technical Skills Summary:

Windows Server 2003/2008 (including R2 and Core), Windows 7 Professional & Enterprise including advanced features, Active Directory, Microsoft Desktop Optimization Pack (MDOP) specifically Advanced Group Policy Management, Microsoft Enterprise Desktop Virtualization (MED-V), Microsoft Application Virtualization (App-V), Active Directory Migration Tool (ADMT), Windows Server and Client deployment (Microsoft Deployment Toolkit (MDT) 2008/2010, Business Desktop Deployment (BDD) 2.5, 2007, RIS, WDS), System Center Configuration Manager, Microsoft Desktop Deployment Planning Services (DDPS) certified

Work Experience:

From – To: April 2007 – Present

Role Title: Director / Microsoft Consultant

Description: Having been providing consultancy for a number of years for mid to large size organisations, he started Konsultancy Ltd to offer his skills directly to customers requiring his specific experience. Konsultancy is a Microsoft Services Ready Partner and DDPS certified.

From – To: 1 Month

Project: Fujitsu/Department for Work & Pensions on behalf of Microsoft

Description: Produce High Level Design and Low Level (Detailed) Design for both App-V and MED-V. App-V is being used to deliver all applications, where possible, to all 140,000 clients through Citrix for thin clients and directly to desktops and laptops. MED-V is delivering the virtualised desktop for application compatibility where the application requires Windows XP and/or Internet Explorer version 6.

Skills Used: Microsoft Windows XP, Office XP/2003 moving to Microsoft Windows 7, Office 2010, using System Center Configuration Manager, MDT 2010, Application Virtualization (App-V), Microsoft Enterprise Desktop Virtualization (MED-V), Windows Server 2008 R2, VMware, Citrix, AppSense

From – To: 2 Weeks

Project: Kent County Council on behalf of Microsoft

Description: Produced a customised Windows 7 and Office 2010 Proof of Concept environment, including documentation, during a 10-day DDPS to KCC including presenting Windows 7 & Office 2010 features ensuring security of the proposed implementation meets the required Government Code of Connection (CoCo) standards.

Skills Used: Microsoft Assessment and Planning Toolkit, Microsoft Application Compatibility Toolkit Windows Server 2008 R2 Active Directory, Advanced Group Policy Management, Windows 7, MDT 2010, System Center Configuration Manager, MED-V, App-V, USMT, Direct Access, BitLocker, Power Management, SCOM

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- From – To:** 2 Weeks
Project: Lincolnshire County Council on behalf of Microsoft
Description: Produced a customised Windows 7 and Office 2010 Proof of Concept environment during a 10-day DDPS to LCC and their outsource provider including presenting Windows 7 & Office 2010 features ensuring security of the proposed implementation meets the required CoCo Standards.
- Skills Used:** Microsoft Assessment and Planning Toolkit, Microsoft Application Compatibility Toolkit Windows Server 2008 R2 Active Directory, Advanced Group Policy Management, Windows 7, MDT 2010, System Center Configuration Manager, MED-V, App-V, USMT, DirectAccess, BitLocker, Power Management
- From – To:** 2 Weeks
Project: Kent County Council on behalf of Microsoft
Description: Produced a customised Windows 7 and Office 2010 Proof of Concept environment during a 10-day DDPS to KCC including presenting Windows 7 & Office 2010 features ensuring security of the proposed implementation meets the required CoCo Standards.
- Skills Used:** Microsoft Assessment and Planning Toolkit, Microsoft Application Compatibility Toolkit Windows Server 2008 R2 Active Directory, Advanced Group Policy Management, Windows 7, MDT 2010, System Center Configuration Manager, MED-V, App-V, USMT, DirectAccess, BitLocker, Power Management, System Center Operations Manager
- From – To:** 2 Weeks
Project: Rotherham Metropolitan Borough Council on behalf of Microsoft
Description: Produced a customised Windows 7 and Office 2010 Proof of Concept environment during a 10-day DDPS to RMBC and their outsource provider including presenting Windows 7 & Office 2010 features ensuring security of the proposed implementation meets the required CoCo Standards.
- Skills Used:** Microsoft Assessment and Planning Toolkit, Microsoft Application Compatibility Toolkit Windows Server 2008 R2 Active Directory, Advanced Group Policy Management, Windows 7, MDT 2010, System Center Configuration Manager, MED-V, App-V, USMT, DirectAccess, BitLocker, Power Management
- From – To:** 3 Weeks
Project: St Barts and The London NHS Trust on behalf of Microsoft
Description: Provide advice and guidance on how MED-V can be used to allow Barts and The London to deploy Windows 7 and provide access to clinical applications requiring Windows XP and Internet Explorer 6:
- MED-V Proof-of-Concept installation to Microsoft/NHS CUI best practice
 - Deploy MED-V workspaces to Windows 7 client machines giving access to clinical applications
 - Develop alternative solution using Windows XP Mode to facilitate the use of SmartCard authentication
- Skills Used:** Windows Server 2003 Active Directory, Windows 7, Windows XP, System Center Configuration Manager, Microsoft Enterprise Desktop Virtualization, Windows XP Mode.
- From – To:** 1 Year, 6 Months
Project: Colchester Hospitals University NHS Foundation Trust
Description: Technical Lead for Automated Deployment and User/Group/Client migration on an Infrastructure Refresh Project involving a number of different Microsoft Technologies:
- Microsoft Windows Server 2008 installations
 - Active Directory Migration Tool
 - SCCM with NHS Customised version of MDT 2010 (for Desktop Zero-Touch Deployment)
 - User State Migration Tool
- Skills Used:** Windows Server 2008 Active Directory, Windows 7 & Windows XP, Hyper-V, Microsoft Deployment Toolkit (MDT) 2008, System Center Configuration Manager, Exchange 2007.

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- From – To:** 1 Week
Project: Sussex Health Informatics Service (NHS)
Description: Provide extensive audit reporting on a 35,000 seat Active Directory and Group Policy Infrastructure including the provision of advice and recommendations in the following areas:
- Best practice optimization for Active Directory
 - Using Group Policy for public sector Security & Compliance
 - Applying a Delegation of Administration model for securing access to Active Directory Objects and Infrastructure Resources
 - Troubleshooting existing policy issues
- Skills Used:** Windows XP, Windows Vista, Windows 7 and Windows Server 2003.
- From – To:** 2 Months
Project: Microsoft Consultancy Services/National Health Service (NHS)
Description: Consultant for authoring current Best-Practice Technology guidance, specifically on Windows 7, in the following areas:
- Microsoft User State Migration 4.0
 - Microsoft Automated Build Application Integration
 - Microsoft Automated Build for Desktop and Server
 - Microsoft Deployment Toolkit 2010 (for Desktop and Server Light-Touch and Zero-Touch Deployments)
 - Microsoft Application Virtualization (App-V)
- Skills Used:** All versions of Windows but specifically Windows XP, Windows Vista, Windows 7, Windows Server 2003 and Windows Server 2008
- From – To:** 5 Months
Project: Humber Mental Health (Teaching) NHS Trust
Description: Technical Lead for an Infrastructure Refresh Project involving a number of different Microsoft Technologies including, Active Directory, Microsoft Deployment Toolkit 2008, Exchange 2007, Systems Center, Office Communications Server, SharePoint etc. He designed, tested and deployed the following:
- Microsoft Windows 2008 core installations in VMware
 - Active Directory including the use of Genesis RKeyTec
 - Microsoft Group Policy for Windows Server 2008, Windows Vista and 2007 Microsoft Office System
 - Microsoft Advanced Group Policy Management (AGMP), part of the Microsoft Desktop Optimisation Pack for Software Assurance (MDOP)
 - NHS Customised version of Microsoft Deployment Toolkit 2008 (for Desktop and Server Light-Touch Deployment)
- Skills Used:** Windows Server 2008 Active Directory, Windows XP, VMware
- From – To:** 2 Years, 3 Months
Project: Microsoft Consultancy Services/National Health Service
Description: Consultant for authoring current Best-Practice Technology guidance, and aiding NHS Entities to design and test appropriate solutions based on that NHS Entity's specific needs, in the following areas:
- Microsoft Group Policy for the following products: Windows 2000 Server, Windows Server 2003, Windows XP (including SP2), Windows Vista, Microsoft Office 2003 and 2007 Microsoft Office System
 - Microsoft Advanced Group Policy Management (AGMP), part of MDOP
 - Microsoft Enterprise Desktop Virtualization (MED-V) guidance technical validation
 - Windows Server 2003 R2 Active Directory design guidance

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- Windows Server 2003 Migration Guide (from Windows NT4 domains, Active Directory, and Novell NDS)
- Windows Server Update Services
- Solution Accelerator for Business Desktop Deployment (BDD)
- Microsoft Deployment (for Desktop and Server Light-Touch and Zero-Touch Deployments)

Skills Used: All versions of Windows including Windows NT 4.0, Windows XP, Windows Vista, Windows 2000 Server, Windows Server 2003 and Windows Server 2008

Customer: Konsultancy Ltd, Newbury, UK

From – To: May 1999 – March 2007

Role Title: Lead Consultant (Microsoft Technologies)

Description: He started with Computacenter as a Senior Consultant and progressed through the Principal Consultant role to a Lead Consultant for the last four years of his career. His primary role was to deliver technical solutions for mid to large size organisations utilising Microsoft Technologies in a leading capacity. He managed numerous other consultants and engineers ensuring successful completion of the projects. The details below list some of the major projects he has been involved with including his responsibilities.

From – To: 11 Months

Project: Nationwide Building Society

Description: Project Lead Consultant for Design, Test and Deployment. Individually responsible for:

- Re-develop current unattended RIS builds for use on new Dell PowerEdge Servers
- Development of the current unattended RIS build for servers and clients into a clone-able solution
- Produce Windows Server 2003 detailed design for Retail Branches and unattended builds
- Co-design Migration processes with Nationwide using previous experience and best practice
- Produce new Remote Management method detailed design; using Dell Remote Access Controllers

Skills Used: Windows 2000 Server / XP Client Refresh Migration across 600+ remote sites; Unattended Windows 2000 Server and XP Client clone-able images, Windows Server 2003

From – To: 7 Months

Project: Cannons Group

Description: Project Lead Consultant for Design, Test and Deployment. Individually responsible for:

- Managing consultants delivering other design workstreams
- Design 57 NT 4.0 domains to a single Windows Server 2003 Active Directory domain partly utilising the Branch Office Deployment Guide
- Design of Active Directory Integrated DNS, centralised DHCP & WINS solutions.
- Full Group Policy design for head office and remote sites

Skills Used: Windows NT 4.0/2000 Server & Workstation Migration to Window Server 2003 Active Directory and Windows XP Professional, Ghost/RIS, Exchange 2003, SMS 2003, ISA 2004

From – To: 2 months

Project: Flight Refuelling Limited

Description: Lead for Design and Deploy within 3 days:

- Finalise design upgrade process for the 3 NT 4.0 domains to a single Windows Server 2003 Active Directory domain ensuring continued access/authentication from Windows 95/98/NT4/2K/XP clients
- Design migration process of another NT 4.0 domain into the single Windows Server 2003 Active Directory domain including approx 100 workstations and 150 users utilising ADMT scripting
- Upgrade NT 4.0 domains to Windows Server 2003 AD (including to forest and domain functional levels) and Migrate additional NT 4.0 domain using overnight scripting in 1 day



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- Skills Used:** Windows NT 4.0/2000 Server Migration to Window Server 2003 Active Directory, technical hand-over training and assistance
- From – To:** 9 Months
- Project:** Rank Gaming
- Description:** Lead Design, test and deploy:
- The migration of 122 NT 4.0 domains to a single Windows Server 2003 Active Directory domain partly utilising the Branch Office Deployment Guide
 - Active Directory Integrated DNS centralised DHCP & WINS solutions.
 - Desktop refresh using Windows XP Pro through the use of RIS and provide a helpdesk support function to rebuild clients through RIS by allowing images distributed to servers through DFS.
 - Full Group Policy design for head office and remote sites
- Skills Used:** Windows NT 4.0/2000 Server & Workstation Migration to Window Server 2003 Active Directory and Windows XP Professional, RIS workstation deployment processes, SUS, technical hand-over training.
- From – To:** 2 months
- Project:** ABRO
- Description:** Project Initiation Document (PID) & Product Descriptions:
- Production of Product Descriptions for all technology workstreams
 - Time frame estimation for all stages
 - Technical input into project documentation
- Skills Used:** Windows NT 4.0 Server & Workstation Migration to Window Server 2000 Active Directory and Windows XP Professional, Exchange 2000
- From – To:** 16 months
- Project:** Orange
- Description:** Lead Proof of Concept stage through to successful completion after individuals designs for:
- Forest Root Domain
 - Clients including desktops, laptops and mobile devices
 - Group Policy for servers, clients and users
 - Proof of Concept utilising all technologies being implemented
- Skills Used:** Windows 2000 Server Active Directory & Windows XP Professional Workstation Refresh, Exchange, MIS, SMS
- From – To:** 15 months
- Project:** Lloyds TSB
- Description:** Produce Windows NT 4.0 Server Build Process
- Produce LAN Administration documentation/process
 - Assist in creation of Call Centre deployment processes
 - Roll-out Newcastle, Sunderland and Bridgend Call Centres
 - Quality Assure LTSB additional site designs
- Skills Used:** Windows NT 4.0 Server & Workstation Refresh
- Customer:** Computacenter, Hatfield, UK
- From – To:** November 1998 – February 1999
- Role Title:** NT/Novell & MS Access Consultant (Contract)
- Description:** Providing consultancy on networking issues with both NT and Novell servers and to build an MS Access application for retail sales information storage and reports; migrating from a FoxPro system for easier usability and application customisation.
- Customer:** Unilever/Calvin Klein Cosmetics Ltd, London, UK



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From – To: November 1997 – October 1998
Role Title: Senior Technical Consultant
Description: Provide IT consultancy, technical project manager functions, and pre & post-sales support to customers.

- Provide technical presentations to customers at seminars/workshops in Singapore, Malaysia, and Indonesia.
- Hold product definition workshops (PDWs) at customer sites to understand business and technical requirements
- Project management on network planning, designing, installing etc. through to live completion
- Train customers in both basic network administration and use of in-house applications

Customer: BSR Software & Consultancy, Stanley Street, Singapore

From – To: September 1996 – November 1997
Role Title: Business Systems Manager/Application Engineer
Description: Responsibility involved continuing the Business Systems Manager role, as below, but within the Singapore Office for the Asia Pacific Group and to support the technical requirements of Sterling Software customers.

Customer: Sterling Software, Asia Pacific Group, Orchard Road, Singapore

From – To: November 1994 – September 1996
Role Title: Business Systems Manager
Description: Responsibility was for the IT infrastructure for the Emerging Markets Division. This role involved the ongoing support and development of the IT infrastructure including LAN, WAN, Messaging, NT and Novell servers, PCs and business software.

Customer: Sterling Software, Emerging Markets (EM) Division, Centre Point, London, UK

From – To: February 1994 – November 1994
Role Title: Business Systems Administrator
Description: This role involved supporting the IT infrastructure for the EM Division for all users, NT and Novell LANs, PCs, Microsoft software amongst others and review new software possibilities for future use.

Customer: Sterling Software, Emerging Markets (EM) Division, Uxbridge, UK

Education:

Certifications:

- MCSE
- MCTS