



ICS DreamTeam Member No 2241 CV

Profile:

- Exceptional IT Consultant\Architect with 15+ years experience of business IT systems and enterprise databases including mainframe and distributed computing architecture.
- Multi-sector awareness including Telecommunications, Banking, Intellectual Property, Finance, Trading, Law, Advertising and Media.
- Zachman, TOGAF & TEAF Architecture framework familiarity
- ITIL v2\3 Framework familiar
- PRINCE\2 familiarity
- Excellent IT management skills.
- Strategic thinker with budget-conscious approaches.
- Exceptional Disaster\Business Recovery strategies & methodologies
- SQL Server Consultant\Architect\DBA.
- Microsoft SQL Server Consultant\Architect (4.x, 6.x, 7, 2000, 2005, 2008) encompassing Database, Integration, Reporting and Analysis technologies including Virtualisation, Licensing, Migration, High Availability, Consolidation and Performance & Availability.
- Technical Project Management for Infrastructure, SQL Server, Storage and Virtualisation orientated initiatives.
- Microsoft Infrastructure Consultant covering design & deployment, Active Directory, DNS, DHCP
- IT Manager including Operational Management, Third-Party relationship management, Problem & Escalation Management
- HP SIM (Systems Insight Manager) installation, configuration (including SNMP communities), deployment and management
- Microsoft Terminal Services\Remote Desktop Services
- Citrix XenApp\XenServer\Presentation Server & Citrix Access Gateway
- VMWare (3.0, 3.5, 4.0) Architecture, Implementation & Administration
- Excellent communication, collaboration & documentation skills
- Technical Delivery Management, Implementation & Strategic Lead
- Business Continuity & Disaster Recovery specialist
- ILM (Intrinsic Lifecycle Management), CRM (Customer Relationship Management)
- HP (ProLiant range including blade technologies), DELL (PowerEdge) & IBM x-Series server hardware
- HP MSA & EVA SAN specialist including HP Storage Essentials 3 & 4 & Brocade SAN Fabric design and management.
- Microsoft SharePoint (MOSS) Installation, Administration & Deployment

Technical Skills Summary:

Category	Skill Set
Server Operating Systems	
Windows Server NT\2000\2003\2008	Excellent
Digital VAX/VMS 5.0 – 7.x including Digital Pathworks v4.1 – v6.1	Excellent
VMWare ESX 3\4	Good



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Category	Skill Set
Solaris & Linux (Mandriva, Ubuntu, RedHat SUSE)	Good
Workstation Operating Systems	
Windows 95/98/2000 Pro/XP/Vista	Excellent
Apple MAC OSX	Excellent
Server Based Applications	
Microsoft SQL Server 6.5/7.0/2000/2005/2008	Excellent
Citrix Presentation Server\XenApp	Excellent
Altiris Deployment\Notification Servers	Excellent
BlackBerry Enterprise Server	Excellent
HP Storage Essentials	Excellent
Hummingbird DOCS	Excellent
Autonomy Filesite\Desksite\Worksite	Excellent
Brocade Fabric Manager	Excellent
Microsoft Exchange Server 5.5, 2000, 2003, 2007	Good
Microsoft IIS (Internet Information Server)	Excellent
Microsoft Windows Server (All versions)	Excellent
Microsoft MOM\SCOM\SCCM	Excellent
Workstation Applications	
Microsoft Office (All Versions) including Mac Office (X)	Excellent
Microsoft Project	Very Good
Financial\Market Applications	
EuroClear Euclid v4.x & v7.x	Excellent
ICMA TRAX v 1.x - 1.50SSL	Excellent
Network Protocols	
TCP/IP	Excellent
Citrix ICA & Microsoft RDP	Excellent
NetBIOS	Excellent
IPX/SPX	Excellent
DECNet	Excellent
SNA	Good
Unix X	Excellent
Scripting Languages	
DOS\XP\Windows\DVM Batch Scripting	Excellent
Transact-SQL (TSQL)	Excellent
VMS DCL Scripting	Good
Unix Shell Scripting & PL\SQL (Oracle)	Average
Microsoft PowerShell	Average
VBScript	Average
C, C#, C+\+	Basic understanding
.NET Technologies	Basic understanding
XML	Average
Server Hardware	

Category	Skill Set
HP All ML & DL Proliant(s) & Blade (C, B, P) technologies	Excellent
DELL PowerEdge range of servers	Excellent
IBM x-Series	Good
SAN Hardware	
HP EVA \ MSA \ XP	Excellent
Brocade Silkworm Fibre Switches	Excellent
EMC SAN (Clarion), NetApp, IBM DS, HDS	Good

Work Experience:

From – To: May 2009 – Present

Role Title: SQL Server Architect\Consultant

Project: Infrastructure Consolidation Project

Description: Technical Architect for the entire consolidated Microsoft SQL Server landscape

- Provide specialist DR consultancy for the FBD Infrastructure Consolidation Project
- Scope out the SQL Server application landscape (Global)
- Collect and collate performance metrics (KPI's)
- Review and provide recommendations on licensing
- Meet with key business area representatives and collate vital business information
- Design consolidation models, both Physical and Virtual
- VMware design for SQL Server and other application guests including supporting storage design recommendations
- Assist in defining RTO & RPO objectives
- Provide design methodology support for NetApp FASC 6080 storage systems in conjunction with dual-site operation and P\M database mirroring configurations
- Produce storage design and configuration of disk groups to support consolidated SQL model
- Produce HLD (High Level Design) for SQL Server consolidation including Dual Data Centre presence for parallel site operation
- Virtualisation feasibility studies for each application and tier
- Business solution architecture for external applications which are affected by ICP
- Managed recovery (automatic or manual) models for application\site failover.
- Liaise and collect costings from hosting providers for outsourcing comparison
- Design migration process for non-consolidated instances
- Roadmap to integration with Microsoft Exchange 2010 & Microsoft Office 2010 UCS (Unified Communication Services) and SharePoint (MOSS)
- Manage and mitigate risk associated with database or application migration\failover
- Design fully managed failover of applications including SQL Clustering and DMS Repository management for the Freshfields Document Management System (Interwoven DMS (Worksite, Filesite 8.3 – 8.5))

Customer: Freshfields Bruckhaus Deringer LLP, London

From – To: March 2007 – May 2009

Role Title: Head of the Microsoft Practice \ Product Manager \ Senior Database Architect\Consultant (Permanent)

Description: Build, manage and develop a new 'Microsoft' division within DSP Global

- Architect scalable solutions for client infrastructure projects, covering TCO\ROI, security, availability and performance.
- Produce proposals for client requirements and attend design forums and identify & pursue new business opportunities
- Develop "ITIL standard" practices alongside the DSP Service Desk
- Work with the entire DSP client base to deliver high profile client projects.
- Define and manage internal client management processes
- Define and implement Service Level Agreements for ITIL ISO20000 certification
- Architect, Design and implement client solutions
- Create and manage new Supplier channels
- Negotiate contracts and own\provide technical account management
- Provide Microsoft-centric API & development input to GroundWork™.
- Provision of 24x7x365 Managed Services & 8x5 Professional Services model as well as provision & manage support resource\cover for the DSP Service Desk.
- Provide Lead role\Sign off for Professional Services engagements
- Provide Data Warehousing and consultancy for CPA (IP client) specifically provision of database and platform including business processes to ETL and query the data warehouse which was migrated from DB2
- Technical pre-sales & Architect for internal, external and client requirements
- Senior SQL Server & Storage consultant and Senior Technical Design Authority
- Provide Microsoft \ Oracle \ Citrix \ VMWare consultancy for migrations and consolidations
- Provide internal and external consultancy for Microsoft SQL Server (7.0\2000\2005\2008)
- Procure and manage new Microsoft-orientated business into DSP Global\Managed Services
- Provide consultancy and support for all infrastructure technologies (Active Directory, IIS, Microsoft Exchange [MSX], ISA, Services for UNIX)
- Provide consultancy for virtualisation migrations and virtualisation feasibility studies including P-V
- Consultancy to existing VMware clients looking to migrate towards a more cost effective solution using Hyper-V
- Provide licensing advice on Microsoft products
- Technical Architect on SQL Server solutions and implementations
- SharePoint design, implementation and support
- Microsoft Dynamics NAV\AX Support
- Provide migration support from Oracle to MS SQL Server, Oracle administration via OEM (8g, 10g), Basic E-Business concepts (9i, 11i), OTG mapping (Oracle Transparent Gateway), TNS administration and deployment & Basic administration of Oracle landscape and management
- Manage and guide a team of 9 technical consultants (PDP, KPI, Leave\Absence management)
- Bespoke script writing and debugging for interfaces and automated process
- Attend technical pre-sales meetings with marketing consultants and provide a technical channel for any technical queries and to 'sell' the solution from a technical perspective

Customer: DSP Global Limited, London

From – To: November 2006 – February 2007
Role Title: Senior Technical Analyst\DBA (Contract)
Description: Support and maintain the existing SQL Server environment

- Manage Hummingbird Docs DMS (Document Management System)
- Provide Elite application support
- Provide DOCS Data Warehouse design, implementation and support
- Consolidate SQL Servers to a manageable number
- Reduce DBA housekeeping time by automating housekeeping tasks
- Ensure SQL Replication is maintained between sites and application databases
- Perform SQL Server installations
- Recommend and specify storage for SQL Server for new production servers.
- Review, recommend and implement the security and processes surrounding SQL replication.

Customer: CMS Cameron McKenna, London

From – To: November 2006
Role Title: Infrastructure & SQL Server Consultant (2 day engagement (Contract on behalf of DSP Global))
Description: Attend the client site and diagnose performance issues within the network and fabric infrastructures

- Investigate and resolve where convenient (no business outages) SQL Server performance issues
- Advise and recommend configuration for Hardware & Storage
- Recommend, write and implement housekeeping
- Automate daily tasks to enable support staff to deal with other matters

Customer: SAGA Insurance, Folkestone, Kent

From – To: February 2004 – November 2006
Role Title: SQL Server Administrator \ Senior Technical Lead (Permanent)
Description: Senior Technical lead for the Wintel Team

- Technical Lead\Senior DBA for the Microsoft SQL DBA team
- Primary technical liaison\TDA (Technical Design Authority) for the ICAP Wintel team including VMS systems.
- S4x7x365 support model for Prod & DR sites
- DR relocation from InterXion (Brick Lane) to SunGard (Heathrow)
- Design and build of SQL Cluster environment
- Installation, Support and management of Dual HP EVA-5000\8000 Hardware and software (Business Copy, Continuous Access, Command View EVA, Secure Path, MPIO)
- Installation and support of Brocade Fabric Manager and HP Storage Essentials
- DWDM (Dense Wavelength-division Multiplexing)\ Gig-E fault reporting and investigation
- Installation, configuration and management of dual Brocade Fibre Fabric for EVA
- Troubleshooting Fibre HBA Architecture (Emulex and QLogic) including MPIO
- Implementation and support of HPSE (HP Storage Essentials) v3.5 & v4.0
- Management of backup\Restore operations and central catalogue management
- IDERA SQL Suite Installation & Administration & IDERA Technical Advisory Board member

- Red-Gate & Quest Spotlight for SQL Server, Foglight & Central & Enterprise Management
- Responsible for over 90 SQL instances and over 700 databases globally
- Planned and consolidated 50 SQL servers into 4 clustered SQL environments maintaining service availability
- Responsible for support and management of 500+ Wintel & 2 VAX\VMS servers in the UK
- Senior International MS SQL DBA supporting and installing of MS SQL Server (6.5, 7.0, 2000, 2005) Standard and Enterprise editions, including clustering (Active-Active & Active-Passive)
- Senior EuroClear Euclid Server & EuclidPC support & Senior ICMA\ISMA TRAX support
- RIMS \ SWIFT \ CREST \ MERIDIAN Trade Interface experience
- Support and deployment of 500+ HP Proliant servers (DL & ML) including P & E class blades (PXE)
- Implementation of MOM (Microsoft Operations Manager) & HP SIM (System Insight Manager)
- Design and Implementation of TSG Audit Database (Asset management, server history, etc) which has now been adopted as the standard ICAP Audited Record Repository within ICAP worldwide.
- Design and deployment of TSG SQL Server housekeeping tools (including daily error log cycle, SQL Health-check database and reporter, automated 'sa' password changes, housekeeping scripts for critical databases maintaining as much availability as possible)
- Assisted with technical design for ICAP building relocation and service migration
- Technical investigator for "take over" bids – compliance and feasibility costings
- Primary Wintel support for Settlements, FX, Options & Commodities traders.
- Design & Implementation of Blackberry Enterprise Server 3.5 & 4.0

Customer: ICAP PLC

From – To: 2003 – 2004

Role Title: IT Manager \ Senior Technical Consultant. (Permanent)

Customer: Adgistics Ltd.

From – To: 2002 – 2003

Role Title: Domain Consolidation & Architecture consultant (Contract)

Customer: SonTel Network Communications

From – To: 2002 – 2002

Role Title: Infrastructure Consultant (Contract)

Customer: Douay Martyrs School

From – To: 1998 - 2002

Role Title: NT Technical Design and Integration Consultant – Cluster & SAN Platforms. (Contract)

Customer: BTCellnet\O2

From – To: 1998

Role Title: VAX\VMS Consultant for London Underground (Contract)

Customer: ICL CFM. Managed Services division within ICL

From – To: 1997 – 1998

Role Title: Lab Manager (Contract)
Customer: BT Syncordia Solutions

From – To: 1996 - 1997
Role Title: Systems Specialist (Permanent)
Customer: Securicor Monitoring Services (Internal Division of Securicor)

From – To: 1993 - 1996
Role Title: IT Analyst\Support Team Leader (Permanent)
Customer: Zeneca Agrochemicals

From – To: 1992
Role Title: Electrical Engineer (Permanent)
Description: Prior to 1992 he was employed as an Electrical Engineer at Zeneca Agrochemicals (ICI Agrochemicals). He successfully completed his apprenticeship with ICI Agrochemicals at Yalding and maintained his employment with AstraZeneca (formerly ICI Agrochemicals, Zeneca Agrochemicals) as a fully qualified and indentured Electrical Engineer.

Education:

- BTEC ONC in Electrical Engineering,
- BTEC ONC\HND in Electrical & Electronic Engineering
- City & Guilds 236 Part 1 & 2 (Electrical Engineering & Installation)

Certification:

- MCSE+I (Microsoft Certified Systems Engineer & Internet [expired])
- HPSP (Hewlett Packard Storage Professional)
- DCSM (Digital Certified System Manager)