

ICS DreamTeam Member No 2281 CV**Profile:**

- Strong project management skills deriving by 10 years of experience in successfully implementing IT Software Projects varying in size and across several different industries
- In depth practical knowledge, and relative certifications, of different project management methodologies such as Prince2 (Practitioner) and Agile/Scrum (Master)
- 10 years' experience of managing teams of up to 25 project managers, developers and consultants
- Over 25 years of hands on software development experience. Proficient in Object Oriented development, SOA, UML, Test methodologies and tools, Continuous integration, code control and Patterns.
- Very good technical knowledge of Microsoft products such as .NET, SQL, CRM, BizTalk, Sharepoint/MOSS, Team Foundation Server, and ASP.
- Microsoft certifications include MCITP – Database Developer SQL Server 2008, MCBMSP - Applications for Microsoft Dynamics CRM 4.0, MCTS – Sharepoint Server 2007 Configuration (MOSS) and MCTS – SQL Server 2008 Business Intelligence Development and Maintenance
- 20 years of IT experience across various vertical markets such as: Public Sector, Insurance, Finance, Retail, Utilities and Manufacturing
- Very good knowledge of various technical areas such as CRM, Data warehouse, BPM, ECM, Data Analysis and Systems Integration
- Over 5 years of Off-Shore Software Development experience (projects implemented from various companies located in different countries like India, Russia, Argentina, Hong Kong and Belarus)
- Great problem solving approach and capabilities ensuring projects progress and achieve goals
- Excellent people management and interaction skills mitigating complex communication issues and the ability to negotiate at various levels across the organisation.

Technical Skills Summary:

Software:

- Microsoft (.NET, CRM, SQL, BizTalk, SharePoint/MOSS, Team Foundations Server, Office, Project and Visio), Sage CRM, Salesforce.com, Filenet (Panagon) and Kofax Ascent Capture.

Source Code Control Packages:

- Team Foundation Server, Visual Source Safe, MKS and Subversion

Testing/tracking tools:

- NUnit, Quality Centre, Bugtracker.

Programming Languages:

- C#, VB.NET, ASP.NET, VB6, C++, HTML, Jscript, VBScript and T/SQL.

Work Experience:

From – To: April 2011 - Present

Role Title: Scrum Master

Description: Scrum Master for three scrum Teams (total of 30 consultants, developers and testers some of which based offshore) who are developing key parts of a the new Customer Management system for British Gas. The Teams I am responsible for are working on Energy Products, Services Products and Interfaces all of which are part of a £150M+ program relative to the migration from legacy Siebel application to a new SAP CRM based platform. Main activities include helping the Products Owners with product backlog management, produce various reports for Programme Management, ensure Teams do not have any blocking problem, interact with other Teams to progress the various interdependencies, coach the Teams on Scrum principles and guidelines and obviously ensure the

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build progresses as planned. The workload progress is managed using Agile Scrum methodology encapsulated in a Prince 2 framework. Technologies used by the teams I am responsible for include SAP CRM, SAP BRF+ and SAP ISU. The Agile Scrum Stories, Sprints, Tasks and Impediments are all managed using a tool called Mingle.

Customer: Centrica Plc

From – To: August 2006

Role Title: Director

Description: Self-employed business providing a wide range of consulting, development and project management services to third party companies. Examples of some of the smaller engagements the company was involved in include:

- Content Managed multilingual Web site for a worldwide printer manufacturer (.NET)
- Microsoft CRM 4.0 system (upgrade and customisation) for a leading security training company
- Web site and back office system for a leading Property Company (.NET C# and ASP.NET)
- Web site integrated with a Sage CRM system for a Fund Management company (C#, ASP.NET and SQL)
- Sage CRM system (Jscript) for a Financial Consultancy company based in Luxembourg

Customer: Datarex Ltd., Sunbury, Middlesex

From – To: April 2010 – Present

Role Title: Scrum Master

Description: Managing a team of 8 people (java developers, data modellers and data developers) in the development of a data warehouse system for a business intelligence programme relative to analysing NHS data. The team workload allocation and implementation is managed using Agile Scrum methodology. Clients consist of various NHS trusts but the programme, created and backed by a leading US healthcare provider, is being created and implemented with the view of using the data model and all the various components of the system all over the world. Technologies being utilised consist of Oracle, Java and IBM Datastage.

Customer: Mastek – Leeds, Yorkshire

From – To: November 2009 - January 2010

Role Title: Development Manager

Description: Responsibilities included:

- Direct line management of 5 developers, planning of all the new and existing software projects, Research of new technologies suitable for new project requirements, Management of part of the IT infrastructure (e.g. code and projects management) and Resource allocation. All of the projects were implemented following Agile Scrum methodologies and were developed using .NET (2.0, 3.0 and 3.5) and SQL Server 2005. The code was managed using Team Foundation Server and tests implemented using NUnit.

Customer: Blue Bridge Solutions – London

From – To: June 2009 – October 2009

Role Title: Development Manager

Description: Responsibilities included:

- Direct line management of 5 developers, 2 IT consultants and 1 contractor, Implementation and support of numerous projects on behalf of a demanding customer base, Management of all IT infrastructure (15 servers in 3 locations and about 100 PC/Laptops), Development and introduction of several key systems and procedures e.g. Support Management (bugtracker),



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- Release Process, Resource/Project Planning and Source Code Management (subversion).
- Prioritisation of all various requests and resources. Concurrent implementation of various projects, developed using .NET and SQL Server 2005, and managed using Agile methodologies.

Customer: Aspire Technology Ltd. – Mortlake, Surrey

From – To: July 2008 – January 2009

Role Title: Project Manager (Contract)

Description: Responsible for the concurrent implementation of 4 supply management schemes (web sites) in the Asia Pacific region, one core add-on web based product developed in Argentina and the centralised Data warehouse system. Managing a team of 6 Consultants (1 of which based in Hong Kong and 2 in Argentina), he was accountable for: implementation planning and resourcing, interaction with other internal Teams for Testing, Deployment and Infrastructure management, budget management, quality assurance, change management, risk analysis, reporting progress and issues to the Programme Board and ensuring strict delivery standards and timescales where met.

- Two projects were managed following Prince 2 methodology, one was managed utilising Agile tools and methods. It is interesting to notice since my first 'experiment' of using Agile methodology Achilles now has standardised their methodology to Agile. Technology wise the projects were implemented using the latest Microsoft .NET 3.5 (C#), SQL Server 2005 and Team Foundation Server 2008.

Customer: Achilles Group – Abingdon, Oxfordshire

From – To: May 2007 – May 2008

Role Title: Project Manager (Contract)

Description: As part of a £130M project, I was responsible for the BizTalk, Enterprise Services and Integration Services delivery. Managing a team of 8 Consultants, and a budget of over £1.5M key responsibilities included: Resource planning and management, budget allocation and planning, interaction with other teams, writing specifications, change management, reporting and ensuring delivery standards and timescales where met.

- Particular areas of the system he was responsible for were the successful integration between all the various systems (about 15 systems including the main bespoke CRM, Data warehouse, PeopleSoft finance, report/document generation, claims managements system, all the web sites and all the legacy systems), and ensuring the successful delivery of all the global Enterprise Services such as credit card payment systems and various reference Web Services. The PCI/DSS compliant credit card payment system was implemented in accordance to all the compliance and regulatory requirements this service must follow and it is currently used by the whole of Bupa in the UK. Most of the work was implemented as BizTalk orchestrations but there were also interfaces implemented in .NET C#, VB6, Oracle and SQL Server stored procedures and several .NET Web Services. The programme and my project, was managed in line with Prince 2 guidelines. The code was managed using MKS, Cruise Control was used for continuous integration and automated tests developed using NUnit.

Customer: Bupa – Ashford, Middlesex

From – To: February 2007 – May 2007

Role Title: Senior Project Manager (Contract)

Description: During his time as SPSS he had the opportunity to work on some very complex Business Intelligence and Data Mining projects and although new to the technology, very quickly he was able to contribute to the technical specification and the analysis of complex data collections for some of his portfolio of projects. All the projects he was responsible for were very profitable to SPSS in terms of



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revenue, brand image and market share. Technologies used in these projects were: SPSS, SQL Server, Oracle, .NET, Excel and Access. Projects were managed using Agile methodology.

Customer: SPSS Ltd UK – Woking, Surrey

From – To: August 2003 – July 2006

Role Title: Development Manager

Description: Responsibilities included: Management and delivery of all UK projects, Designing complex systems architecture mostly based on Microsoft technology, Management of all of the UK resources, Dealing with challenges related to offshore development, Business Analysis, Pre-sales activities, Managing client relationships and Establishing development and project management standards (nUnit, nAnt, CruiseControl and Visual Source Safe).

- Samples of projects implemented include Microsoft CRM 3.0 system, Several 'interactive' web sites, Sage CRM system, Document Management system and Salesforce.com systems

Customer: Hamsard Group Plc - West Drayton, Middlesex

From – To: June 2001 – July 2003

Role Title: Development Manager

Customer: iRevolution Ltd. - West Drayton, Middlesex

From – To: November 1998 – June 2001

Role Title: Development Manager

Customer: Integration Ltd. - West Drayton, Middlesex

From – To: January 1998 – November 1998

Role Title: Business Unit Manager

Customer: Ideal Hardware plc. – Chessington, Surrey

From – To: August 1996 – December 1997

Role Title: Technical Support Specialist

Customer: Headway Technology Group Ltd – Farnham

From – To: December 1993 – July 1996

Role Title: Freelance Consultant and part-time Teacher – Rome, Italy and London

From – To: January 1992 - December 1993

Role Title: Analyst/Programmer

Customer: IES Electronics (SWEDA) – Pomezia, Italy

From – To: March 1988 – December 1991

Role Title: Analyst/Programmer

Customer: ELASIS (part of the FIAT Group) – Rieti, Italy

Education:

November 1989 University of Rome: 'La Sapienza' –
Faculty of Mathematics B.Sc 2:1 equivalent

November 1986 National Service as 'Carabiniere' (Policeman) in Naples, Italy

July 1985 'A' levels Electronics and Information Technology
Grade: 57/60



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Certifications:

- April 2010 MCTS – SQL Server 2008 Business Intelligence Development and Maintenance (70-448)
- March 2010 MCTS – SharePoint Server Configuration (70-630)
- December 2009 SAP Business ByDesign Go-Live workshop
- November 2009 SAP Business ByDesign – FP2.0 Service Adviser
- May 2009 MCITP – Database Developer SQL Server 2008 (70-454)
- May 2009 MCITP – Database Developer SQL Server 2005 (70-431, 70-441 and 70-442)
- May 2009 MCTS – Optimizing Data Access (70-442)
- Apr 2009 MCTS – Designing a SQL Server Database (70-441)
- Mar 2009 MCBMSP - Applications for Microsoft Dynamics CRM 4.0 (70-431, MB2-631 and MB2-632)
- Mar 2009 MCBMSS – Microsoft Dynamics CRM 4.0 Applications (MB2-632)
- Mar 2009 MCBMSS – Microsoft Dynamics CRM 4.0 Customization and Configuration (MB2-631)
- Feb 2009 MCTS – SQL Server 2005 (70-431)
- June 2008 SCRUM Master Certification
- April 2008 Prince 2 Practitioner Certification
- January 2007 Sage MME CRM Level 1 Certification
- November 2005 Kofax Ascent Capture 7 Certification
- August 2004 Microsoft BizTalk 2004 Hands on Training course
- May 2002 Microsoft .NET Training (C#) and Content Management Server
- May 2001 Microsoft BizTalk Server Training and SharePoint Portal Server EAW
- May 2000 Filenet eProcess EAW and Staffware Procedure Definer & System Integration
- January 1996 Windows NT 3.51 Overview Course
- December 1995 Cambridge English First Certificate
- September 1990 VAX-VMS System Architecture, VMS Applications and C Language.



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