



ICS DreamTeam Member No 2340 CV

Technical Skills Summary:

Operating Systems

- Windows Server 2008, 2003 R2 SP2, Windows 7, Vista SP2, Windows XP to SP3, 2000 and NT4

Software

- SCCM 2007, MDT 2010, MDOP 2008 R2, MDT 2008, WAIK BDD 2007, SMS 2003 SP3, Windows Deployment Server/PXE, SMS 2003 OSD Feature Pack, SCOM 2007, Windows PE 2.0 and 2005, ADS, InstallShield/Wise/Orca MSI tools, App-V/SoftGrid, Hyper-V, Virtual Server 2005, SQL Server 2005 and 2000.

Languages/Tools

- Active Directory Tools – ADSI - Group Policy- DNS/DHCP/WINS, WMI, PowerShell, WSH, VBScript, HTA, SQL, CIM Studio, Devcon, NT Shell Scripting, Kixstart

Work Experience:

From – To: August 2009 - Present

Role Title: System Center Consultant

Description: Secure laptop builds for Government client using SCCM 2007 and Microsoft Deployment Toolkit 2010

- System Center Configuration Manager 2007 Consultant. Design and documentation for multi-site financial client. Pilot deployment of Office 2010.
- Part-time contract provisioning of System Center and Deployment Toolkit consultancy skills to build up the capability of this Microsoft Gold Partner. Virtual environment, workshops and demonstrations created for Windows 7 and Vista with Microsoft Deployment Toolkit 2010 and 2008, System Center Configuration Manager 2007 R2 and Microsoft Desktop Optimization Pack 2008 R2. This has included packaging and deployment of virtual applications with App-V 4.5. Have also been working on pre-sales consultancy for application packaging and assisting on project bids. Prepared in-house documentation for virtual labs and workshops.

Customer: Accenture Dell/Glasshouse Microsoft Gold Partner CH

From – To: November 2008- July 2009

Role Title: SCCM and Vista Deployment Analyst

Description: 3rd/4th Line Support for SCCM infrastructure, Vista OS, software and hot fix deployment. > 150 000 users worldwide, SCCM server estate > 300 servers. Involved in ConfigMgr/SQL custom query and reporting and troubleshooting/testing for staged deployments. Also responsible for support existing Windows 2000 desktop/laptop build hardware updates and Windows XP Tablet build.

Customer: Nestle Business Services, Lausanne Switzerland

From – To: May 2006 - October 2008

Role Title: Desktop Deployment Architect



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Description: Architect for XP desktop refresh implementation coupled with migration from multiple NT4 domains to single forest AD domain. User data migration with combination of roaming and local user profiles. Deployment technologies developed and upgraded in turn from SMS 2003 OS Deployment Feature Pack, BDD 2007 Zero Touch installation and latterly SCCM 2007. Deployment supported over 50 computer hardware variants Responsible for software packaging, testing and SMS deployment support and maintenance to 4000 plus users. Creation and maintenance of Group Policies for desktop security, and corporate customisation. Active Directory tools and good experience of DNS, DHCP and WINS for Windows and SMS environment. Other technologies to embrace Server builds included Automated Deployment Services and Windows Deployment Services.

Skills Used: Windows XP SP3 SP2 desktop, Windows 2003 R2 SP2 Server, WinPE 2.0 2005 SCCM 2007 SMS 2003 SP3 MDT 2008 BDD 2007 WDS ADS WSUS

Customer: Barnet Enfield Haringey NHS

From – To: December 2005 - April 2006

Role Title: Desktop Build Consultant

Description: Server and desktop scripted builds for a variety of corporate clients with varying desktop lockdown requirements. Windows Server 2003, XP SP2 and SP1, Windows 2000. Group Policy and Logon Script work. RIS/Windows PE/SMS OS Deployment BDD 2.5 ZTI, SMS 2003 SP1 and ADS.

Skills Used: Windows XP SP1 SP2 desktop, Windows 2003 SP1 Server, AD, RIS, PE2004 SMS 2003 SP1 BDD ADS SUS/WSUS

Customer: EDS

From – To: March 2005 - November 2005

Role Title: Desktop Deployment Architect

Description: Responsible for new XP SP2 scripted build for Clydesdale/Yorkshire Bank on a large selection of Compaq, Dell and IBM desktop and laptop hardware. SMS 2003 SP1 OS Deployment Feature Pack used with USMT 2.61 for zero-touch deployment. This incorporated WMI and VB scripting for post-build customisation, group policy and machine/user startup/logon scripts. Also responsible for packaging standards, documentation and technical liaison with IBM outsourcer in Romania.

Skills Used: RIS, Windows PE, SMS 2003 & SMS 2003 OSD, ,BDD, WMI and VB Scripting, Sysprep, AD, Group Policy, Windows Installer, Windows XP SP2 desktop, Windows 2003 Server, AD, MS Office XP, Lotus Notes 5 and 6, SMS 2003

Customer: National Australia Group

From – To: August 2004 - March 2005

Role Title: Desktop Architect

Description: Packaging and desktop build work for Windows XP SP2 project on secure Government site with Hewlett-Packard.

- Definition and documentation of application standards and processes. Installation of InstallShield Admin Studio 5.5 and 6.0 including ConflictSolver database. Software packaging and transform modifications for core Microsoft applications. Testing of deployment with SMS 2003 in a locked-down environment.
- Short-term disaster recovery project for Investment Banking in Edinburgh on SMS 2.0 server infrastructure.

Skills Used: Windows XP SP2 desktop, Windows 2003 Server, AD, MS Office 2003, Exchange 2003, SMS 2003, InstallShield Admin Studio 6, VBScript ,Orca, Active Roles, HBOS Windows 2000/NT4 server, NT4 desktop SMS 2

Customer: HBOS and Forensic Science Service

From – To: April 2004 - July 2004
Role Title: System Integrator and Tester
Description: Global rollout project based on Windows 2003 Server and XP SP1 desktop.

- Software packaging using Wise Package Studio 5.1. Also development, QA and testing work on all server changes including server builds including SQL Server, Exchange 2003 and Web Server 2003. Proprietary software distribution system based on WinBatch. Distribution and testing of security patches and AD Group Policy changes

Skills Used: Windows XP SP1 desktop, Windows 2003 Server, AD, MS Office 2003, Exchange 2003, Web Server 2003, Wise Package Studio 5.1, VBScript ,Orca, WinBatch.
Customer: British Council

From – To: January 2004 - March 2004
Role Title: Desktop Architect
Description: Fast track XP pilot desktop build including generation of RIS images and customisation for HP/Compaq desktops and IBM laptops. Post builds customisation and logon scripts. Creation of Group Policy objects for software distribution, security and customisation settings.

- Software packaging with 2003 CIW, Wise and Orca. Validation, component isolation and conflict management with Wise and Orca tools.

Skills Used: Windows XP SP1 desktop, Windows 2000/2003 Server, AD, MS Office 2003, Adobe Checkpoint VPN, Wise Package Studio 5.0, Office Custom Installation Wizard, VBScript ,Orca
Customer: Youth Justice Board

From – To: September 2003 - January 2004
Role Title: Application Packager
Description: Part of fast track XP deployment packaging project team.. MSI packaging and transform generation with Wise Package Studio 4.62 with deployment, security, policies controlled by Active Directory. Integration of document management with CAD system.

- MSI validation, component isolation and conflict management carried out with Wise and Orca tools.

Skills Used: Windows XP SP1 desktop, Windows 2003 Server, Active Directory MS Office 2003, Wise Package Studio 4.62, Office Custom Installation Wizard, VBScript, Orca
Customer: Telereal - Land Securities, London

From – To: July 2003– September 2003
Role Title: Application Packager
Description: Packaging for new BAA XP desktop. Initially involved in development of packaging standards and documentation for this first MSI packaging project for consultancy. This included OS Snapshot of the client-supplied desktop build and development of exclusion files, etc.

- Worked on both thick (desktop) and thin (Citrix) application packaging for Office XP, Project 2002, Visio 2002 using CIW, and other office automation products such as Adobe Acrobat and Paint Shop Pro with Installshield Tuner and Orca.

Skills Used: Windows XP SP1 desktop, Windows 2000 Server, Citrix Metaframe XP MS Office XP, Installshield Admin Studio Custom Installation Wizard, VBScript, Orca
Customer: BAA plc Heathrow

From – To: March 2003 – July 2003
 Role Title: Application Packager
 Description: Rejoined out-sourced Prudential packaging team to provide both MSI and legacy packaging skills and desktop/laptop build support at Stirling site.

- Integration of MSI packages into old NT4 legacy platform and MSI packaging and maintenance of Prudential XP.

Skills Used: Windows XP and NT4, MS Office 2000/XP, MS Office 97 SR2, Lotus Notes 5, WinInstall 2000 v7, 6.5, Orca,VBScript, NT Shell scripting

Customer: Prudential Assurance plc, Reading, Stirling

From – To: July 2002 - March 2003

Role Title: Application Integrator

Description: Application scripting for new global OneDesk desktop build based on Windows 2000 and Windows XP. Environment included Novell Zenworks 3.2.

- MSI packages cover banking applications. Middleware, Citrix-and Web based applications. Extensive use of Windows Installer SDK utilities such as Orca for MSI and transform validation. Plus WSH/VB Script for scripting. Packages prepared and tested for delivery via Active Directory, SMS and Zenworks.

Skills Used: Windows XP Windows 2000 MS Office 2000, Lotus Notes 5.08, Banking Applications and all common Middleware (Business Objects, VB, SQL/Oracle, PowerBuilder), Wise Installer 4 and Package Studio 3.2, WSH, VBScript, Windows Installer SDK,Orca VMWare

Customer: JPMorgan Chase & Co Bournemouth

From – To: April 2002 – July 2002

Role Title: Application Packager

Description: Windows 2000 MSI and transform packages with WinInstall LE and Wise Installer. Trouble-shooting and QA of packages including registry permission Responsible for IBM Director/Tivoli package maintenance, updates, distribution and inventory capture. Work at Liverpool Victoria was using legacy Sysdiff, Zenworks and Winstall apps on NT4 build plus introduction of MSI technology for Office 2000 transforms.

Skills Used: Windows 2000, MS Office 2000, Lotus Notes 5, McAfee, IE 6, Oracle 8i, Business Objects, SAP, Installshield, WinInstall 2000/LE,.Wise Installer and Package Studio, Sysprep, Windows Script Host, VBScript, Resource Kit utilities inc SDK and Orca .

Customer: EDS/British Airways Engineering and Liverpool Victoria

From – To: November 2000 – February 2002

Role Title: Application Packager

Description: Windows 2000 and NT4 builds for IBM notebook and Compaq desktop. Extensive experience of application packaging using Wininstall 2000, LE and Wise Installer for 2000 platform and previously WinInstall 6.5/6.0.4 for Windows NT4 on closed desktop environment.

- Have worked on large number of simple to complex snapshots as well as transforms and patches. Maintenance and QA of library of 350 WinInstall applications for 3000 users including server-based updates, back-end login script changes for security, anti-virus, proxy browser settings etc. Support of core desktop NT4 and 2000 builds.

Skills Used: Windows XP, 2000 and NT4, MS Office 2000/XP, MS Office 97 SR2, Lotus Notes 5, McAfee, IE 5.5, Novadigm EDM, WinInstall 2000 v7, LE,.6.5,6.0.4, RIS, MSI, Sysprep, Windows Script Host, VBScript, NT Shell scripting, Resource Kit utilities eg MSIDiff, Sysdiff, Wise

Customer: Prudential Assurance plc

From – To: November 1997 – November 2000
 Role Title: Desktop Rollout
 Description: Automated Compaq notebook and desktop build process for Windows NT4 Workstation.

Skills Used: • Application scripting, testing and roll-out
 Windows NT4, MS Office 97 SR2 Outlook 98 Exchange 5.5, IE 5.0, Netware Client, Landesk, WinInstall 6.0.4, NT Shell scripting, Resource Kit utilities, Sysdiff, Kixstart, ZENWorks, Ghost, DriveImage Pro, Wise

Customer: M W Kellogg Ltd

From – To: August 1997 - October 1997

Role Title: DesktopApplication Rollout

Description: 3rd line support for mixed Novell 3.12/4.1/4.11 environment

Skills Used: Windows 3.1, Lotus Smartsuite MS Office Lotus Notes, Netware 3.12/4.1 IBM Mainframe connectivity SMS 1.2,

Customer: Computacenter/Southern Electric

From – To: January 1996 – August 1997

Role Title: Application Installer

Description: Development and installation of networked Windows 3.1 platform apps on Netware 4.x.

Skills Used: Windows 3.1, NT 3.51, MS Office Pro 4.3, and cc: Mail, Dr Solomons Toolkit, and IE3 Netware 4.11

Customer: M W Kellogg Ltd

From – To: May 1994-January 1996

Role Title: Technical Support

Description: Novell 3.11 server administration, Microsoft 3.1, Windows for Workgroups 3.11 and Microsoft Office 4.2 support for about 30 users plus 2 remote sites (Aberdeen and Malaysia).

Skills Used: Windows 3.1, MS Office Pro 4.3, Dr Solomons, Netware 3.12, Sun, XVision

Customer: Trident Consultants Ltd

Education:

Brighton University, B.Sc. Mech Eng

Steyning Grammar School, 4 GCE 'A' Levels plus 10 GCSEs

Certifications:

1994 - 2009 Microsoft Certifications

Compaq ASE

Accreditation

Microsoft Windows Server 2008 Configuring Applications and Infrastructure, Microsoft Systems Center Configuration Manager 2007, Microsoft Systems Manager Server 2003, Windows MCP Server and Workstation qualifications. Attended courses and passed examinations towards Compaq Accredited Systems Engineer status

1993-2000 Novell CNE

Certified Novell Engineer CNE5 CNE4 CNE3