



ICS DreamTeam Member No 2429 CV

Profile:

- A highly motivated and dynamic Solutions Architect/ Technical Consultant, with both technical and project management experience of developing and delivering Windows 2003/2008, Windows NT/XP and Vista/Windows 7 technical strategies and solutions within complex infrastructure programmes and structured project frameworks.
- An excellent communicator at all levels with experience in dealing with clients, end users and managing technical resources in matrix and direct report scenarios.
- Prince 2 Practitioner with ITIL awareness and experience of managing & motivating teams and problem solving in time critical, customer focused and technical environments.
- Offering significant strategic management experience, strong troubleshooting skills and a proven ability to implement innovative solutions and optimise resources.
- Qualified to MCSE level (additional MCP's in W2K & W2K3) with significant public sector experience (CSA, DWP & HMRC).
- Currently based in the North West but is willing to travel internationally for the right opportunity.
- Technical architecture and development of virtual machine solutions for business critical legacy systems within HMRC
- Developed front-end and middleware solutions for computer-based label printing systems and productivity reporting tools for Tesco utilising DOS, Visual Basic, MS Access and Delphi and successfully saved the company in excess of £250,000 p/a
- Project managed the successful rollout of XP desktops and laptops for a leading bank (Barclays)
- Implemented over 100,000 workstations (and laptops) with business applications and 1,600 servers for a major government department (Department of Work and Pensions)
- Successfully rolled out 100K+ Windows 2000 desktops and laptops to users in the CSA

Technical Skills Summary:

- Windows 7 / Vista / XP / Server 2008 / 2003 / 2000 / NT4 / Windows 3.11/ 95 / 98 and MSDOS,
- Business Desktop Deployment, MDT2010, MS Virtual Machine Manager, MS System Centre Configuration Manager, Windows Deployment Services, Microsoft Hyper-V, Citrix XenServer 5.5
- Active Directory Administration, Group Policy (GPO), Safeboot, Guardian Angel, Control-M
- Microsoft Hyper-V, Virtual Server & Virtual PC, SoftGrid 4.1/4.2, Microsoft Application Virtualisation 4.5, Thinstall, Windows SharePoint & Exchange 2007, Joomla CMS
- Microsoft SBS 2003/2008, Citrix Presentation Server & ICA Client
- VMware Server, VMware Workstation and VMware Player, MS Hyper-V
- IBM ADIC and StorageTek tape Libraries, Workstations and Laptops
- Switches, Hubs, Routers, UPS, Modems and Network Cards
- Graphics Cards, Hard Drives, CD Rewriters, Printers and Network Print Servers
- .NET, Delphi, VB6, VB Script , Basic, HP (Novadigm) Radia and Unisys Single Point Sign On
- MS-Office (Word, Excel, PowerPoint & Access), Outlook, Project
- Data and Application Migration, User Training and Development
- LAN / WAN, TCP/IP, DNS, WINS, DHCP, SUS, MOM, SMS, CA Unicenter, Securewave



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Work Experience:

From – To: January 2009 - April 2010

Role Title: Microsoft Solutions Architect

Description: Developed the company IT strategy roadmap and managed system deployment, integration and implementation phases

- Discovery, analysis and documentation of business/operational technical requirements and existing system architecture.
- Migration of operating systems, users and user data to Vista, Windows 7 and Server 2008
- Implementation and rollout of Server 2008, App-V, SharePoint 2007, Exchange 2007 and Windows Vista and Windows 7 desktop operating systems and applications
- Development and implementation of system, application and user migration solutions and proof of concept environments using Microsoft Deployment Tools, SCCM and MS App-V for integration with legacy business systems
- P2V migration of servers and services to MS Hyper-V
- Investigation and consultation on wireless security and data storage solutions

Customer: Godiva Group

From – To: September 2008 - December 2008

Role Title: Technical Delivery Architect

Description: Technical Architect on the HMRC EIP Security project

- Investigation and documentation of complex issues with the migration of applications to a secure managed environment
- Analysed, assessed and implemented desktop and server application migrations
- Development of Proof of Concept activities, production of designs and technical aspects of support and implementation of the PoC
- Management and implementation of solutions to the wider estate

Customer: CapGemini

From – To: October 2007 - August 2008

Role Title: Consultant/ Infrastructure Specialist

Project: Marks & Spencer Ltd (MS Vista migration)

Description: Consultant / Infrastructure Specialist on the M&S I-PoS 08 Vista migration project

- Responsible for technical architecture and development of virtualisation solutions for business critical legacy systems using MS Virtual PC, VMware and Softgrid/Microsoft App-V
- Developing solutions to business critical applications, which are not Vista compatible
- Developing and documenting technical architecture concepts, application packaging, testing and demonstrating solutions and agreeing requirements with stakeholders
- Raising and impacting change requests for desktop and infrastructure migration and deployment
- System Test problem manager for legacy security and Control-M issues

Customer: IBM

From – To: March 2005 - August 2007

Role Title: Technical Consultant (Microsoft Infrastructure Consultant)

Project: Inland Revenue and Customs & Excise

Description: Technical Architect on the HMRC STRIDE migration project

- Responsible for technical architecture and 4th level support of applications for the migration of 110K workstations and 800 servers from NT4 to XP & 2003
- Analysed, assessed and implemented desktop and server application migrations
- Developed solutions to business critical applications, which were not XP compatible (SoftGrid, Thinstall, VMware, Virtual PC)
- Investigation and documentation of complex issues with the migration of applications
- Developed technical architecture concepts, documented solutions and agreed requirements with stakeholders
- Deployed Vista, Office 2007 and business applications to internal clients using BDD2007

Customer: CapGemini

From – To: January 2001 - November 2004

Role Title: Regional Delivery Manager

From –To: June 2003

Role Title: Regional Delivery Manager

Project: EDS for Barclays (Win 2003/XP Rollout)

Description: Project manager in the deployment of 41,700 XP desktops to Barclays Bank

- Responsible for all aspects of project management activities within the strand
- Liaised with Group Central Function and Private Clients & Investors business strands
- Oversaw EDS teams on technical, procedural and project delivery aspects of the implementation
- Deployed Windows 2003 servers, XP desktops, XP laptops, network printers and devices
- Handled LAN/WAN configuration, IP remediation and Active Directory migrations
- Coordinated migrations of account & SID history, data, .pst files and email from Notes to Exchange
- Updated project plans for the deployment of infrastructure, access devices and software
- Managed resource allocation, server installations and hardware deployments onsite and in Datacentre environments (including physical assembly, cabling and commissioning).

From –To: August 2002

Role Title: Deputy Regional Delivery Manager

Project: EDS for Department of Works and Pensions

Description: Promoted to plan, implement and project manage the EOI project for the North East, Leeds and Fylde

- Responsible for rolling out 100K + Windows 2000 desktops and laptops to government users
- Provided support to the teams and the customer on technical and implementation issues
- Constantly monitored and reported the ongoing progress to all team members
- Liaised closely with the customer, technical authorities and delivery partners
- Delivered issue resolutions in a timely manner and escalations where required

From –To: September 2001

Role Title: Senior Implementation Team Leader

Project: EDS for Department of Works and Pensions
Description: Promoted to provide training and support for team leaders on Windows 2000 rollouts

- Responsible for the implementation over 100,000 workstations and 1,600 servers

From -To: July 2001

Role Title: Implementation Team Leader

Project: EDS for Department of Works and Pensions

Description: Managing deployment plans and leading installation teams on the implementation of a major W2K rollout for the DWP

- Responsible for installing W2K servers & workstations to pre-defined standards and configurations
- Tested and resolved implementation issues, liaising with customers and technical authorities
- Led, managed and motivated teams of IT specialists, both contract and permanent
- Ensured all solutions were delivered on time and met customer expectations
- Oversaw all customer deployment and provided technical assistance and support

From -To: January 2001

Role Title: Implementation Team Leader

Description: Managing deployment plans and leading installation teams on rollout of Windows NT4 infrastructure

- Responsible for delivering NT4 desktops/ laptops and kiosks to the Employment Services
- Ensured the successful delivery of a clearly defined functional business requirement

Customer: Electronic Data Systems

From - To: 1989 - 2001

Role Title: Section Manager

Description: Managing a warehouse distribution operation working to strict timescales to meet deadlines and service quality

- Responsible for maintaining safe & effective operations within a temperature-controlled environment
- Supervised, monitored and appraised staff in a complex (24 x 7) high volume operation
- Produced management reports and data analysis of operational statistics and KPI's
- Developed, designed, programmed, tested, documented and installed custom applications
- Trained and provided technical support for managers and administration staff

Customer: Tesco Distribution Ltd

Education:

- Coventry University (HND) – Business, Transport and Information Technology
- 3 x 'A' Levels and 13 'O' Levels

Training:

- Microsoft Windows Vista Technology Adoption Programme (Rapid Deployment)
- Microsoft BDD2007
- MCSE (Microsoft Certified Systems Engineer)



- MCP - W2K & W2K3
- Microsoft Windows Server 2003 Network Infrastructure
- Maintaining a Microsoft Windows Server 2003 Environment
- Accelerated Windows 2000 and Active Directory Services
- Windows 2000 Professional, 2000 Server and 2000 Network Infrastructure
- Administering Microsoft Windows XP Professional
- Prince 2 Foundation & Practitioner