

Contractor & Services Guide



Microsoft agile staffing

Summer 2008

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How to Use This Guide

The guide is organised by Microsoft product, showing the overall number of DreamTeam members along with their experience in different roles and business sectors.

Information Worker
Microsoft Office SharePoint Server

Microsoft Office SharePoint Server (MOSS) is an integrated suite of server capabilities that, with the expertise of DreamTeam members, can help improve organisational effectiveness. MOSS provides comprehensive content management and enterprise search, accelerates shared business processes, and facilitates information-sharing across boundaries for better business insight.

Total Pool: 341

Example SharePoint Projects & Recent Clients

Portal and Intranet development
Consulting, architecture and implementation of client portal or intranet projects including requirements gathering, system architecture, management of content creation process and site, collaboration strategy and user training and support.

Website development
Creation and management of client website projects, including development of web content and management procedures, record, document and forms management facilities, policies and procedures.

Business Intelligence and reporting
Consulting to create a business intelligence portal for senior managers or departments with configurable digital dashboard reports, KPI monitoring, online Excel spreadsheets and data visualisation and OLAP cubes.

ICS ShareWorkz Implementation
Implementation of highly functional Intranet, business or process portals using ICS ShareWorkz, based on ICS experience of over 100 SharePoint portal implementation projects and utilising reusable code base and portal templates.

Business process management
Control and management of complex and business critical processes with internal and external system integration and action oriented internal and external workflow.

Business data visualisation and search
Control and management of complex and business critical processes with action oriented internal and external workflow.

Example DreamTeam Member SharePoint Skills

Senior Developer
Senior Technical Architect/Developer with 3 years .Net, MOSS and Visual C# and 10 years intranet and internet solutions technology experience.

Application Architect
MCSE qualified expert in MOSS. He has just finished a long term project for a major blue chip company.

Technical Lead / Consultant
MCSC, MCDDA and MCSO qualified SharePoint Consultant with wide industry sector based experience with SharePoint, CMS and BI/Talk technologies.

Application Development

Developer	220
Senior Developer	136
Technical/Solutions Architect	118
Lead Developer	58
Test Manager/Tester	27
Build/Release Manager	5
UI/Graphic Designer	10

Infrastructure

Consultant	43
Engineer/Help Desk	43
Database Architect/Administrator	22

Project Management and Consulting

Team Leader	88
Programmer/Project Manager	95
Senior Technology Consultant / Technology Consultant	105
Business Analyst/Consultant	49
Quality/Product Manager	8

Training and Support

Microsoft, Certified Trainer	7
Technical Author	10

Sector Experience

Services	271
Finance	197
Public Sector	141
Retail	71
Telecommunications	80
Manufacturing	55
Microsoft Direct	71
Pharmaceutical	29

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Example Projects

This section gives brief outlines of some typical projects DreamTeam members have undertaken.

Total Pool

The number of DreamTeam members accredited to work with this product.

Role

DreamTeam members work on projects in a wide variety of roles. Some team members are accredited to work in a number of different roles. This section shows the roles available and the number of DreamTeam members accredited for each.

Recent Clients

DreamTeam members work for clients throughout the UK economy. This section shows a sample of the clients who have been assisted in projects utilising the technology in question.

Sector Experience

With expertise across many sectors, DreamTeam offers members familiar with the issues typically requiring attention in most businesses. This section shows the spread of sector expertise working with this product.

Member Windows Server Skills

This section summarises the expertise and standard of qualification you can expect from a DreamTeam member supplied for a particular role.



DreamTeam Portal 2.0

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Microsoft agile staffing

By providing the UK's largest pool of Microsoft expertise, DreamTeam empowers IT managers and project leaders to get the people they need when they need them.

Not just any people, but people who will be trusted with projects essential to your business growth. That's why every DreamTeam expert is quality assured by ICS Solutions, the Microsoft gurus.

And when you need people quickly, size matters. DreamTeam's breadth and depth of expertise means that when you want an expert now, you get an expert now.

That's what we mean by agile staffing – DreamTeam is fit for your business.



Information Worker Solutions
Business Intelligence
SOA and Business Process
Custom Development Solutions

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DreamTeam Member Pool Profile

DreamTeam offers the largest pool of Microsoft experts in the UK. Many DreamTeam members have expertise in multiple Microsoft products and technologies and in several different business sectors.

The tables below profile the DreamTeam pool by Microsoft product, business sector experience, qualifications, roles and availability.

Total Pool: 1,323

Microsoft Platform and Development		Application Development		Availability	
Windows Server	710	Developer	721	Immediate	597
Visual Studio.net	710	Senior Developer	450	2 to 4 weeks	235
Information Worker		Technical/Solutions Architect	376	Within 4 to 6 weeks	73
Office	237	Lead Developer	184	7+ weeks	406
Exchange	282	Test Manager/Tester	143	Sector experience	
SharePoint	341	Build/Release Manager	35	Services	1045
Project Server	33	UI/Graphic Designer	38	Finance	750
Business Process Management		Software Packager	29	Public Sector	470
SQL Server	908	Infrastructure		Retail	297
BizTalk Server	214	Consultant	212	Telecommunications	237
Content Management Server	86	Engineer/Help Desk	226	Manufacturing	207
Commerce Server	38	Database Architect/Administrator	144	Microsoft Direct	185
Operational Infrastructure		Project Management and Consulting		Pharmaceutical	113
Active Directory	303	Team Leader	326	Microsoft Certification	
SMS	116	Programme/Project Manager	289	MCP	261
ISA Server	71	Senior Technology Consultant / Technology Consultant	324	MCSE	206
SCOM	54	Business Analyst/Consultant	189	MCSA / MCSD	171
OCS	15	Quality/Product Manager	35	MCAD / MCDBA	113
Business Solutions		Training and Support		MCT	63
Dynamics CRM	83	Microsoft Certified Trainer	35	Project Management Certification/Clearance	
Dynamics Ax, Nav, GP	15	Technical Author	36	PRINCE / ITIL	78
				Security Cleared	37

Microsoft Office SharePoint Server

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Total Pool: 341

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Business process management

Control and management of complex and business critical processes with internal and external system integration and action oriented internal and external workflow.



Business data visualisation and search

Control and management of complex and business critical processes with action oriented internal and external workflow.



Example DreamTeam Member SharePoint Skills

Senior Developer

Senior Technical Architect/Developer with 3 years .Net, MOSS and Visual C# and 6+ years intranet and internet solutions technology experience.

Application Architect

MCSE qualified expert in MOSS. He has just finished a long term project for a major blue chip company.

Technical Lead /Consultant

MCSE, MCDBA and MCSD qualified SharePoint Consultant with wide industry sector based experience with SharePoint, CMS and BizTalk technologies.

Application Development

Developer	220
Senior Developer	136
Technical/Solutions Architect	118
Lead Developer	58
Test Manager/Tester	27
Build/Release Manager	5
UI/Graphic Designer	10

Infrastructure

Consultant	43
Engineer/Help Desk	43
Database Architect/Administrator	22

Project Management and Consulting

Team Leader	88
Programme/Project Manager	95
Senior Technology Consultant / Technology Consultant	105
Business Analyst/Consultant	49
Quality/Product Manager	8

Training and Support

Microsoft Certified Trainer	7
Technical Author	10

Sector Experience

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Finance	197
Public Sector	141
Retail	71
Telecommunications	80
Manufacturing	55
Microsoft Direct	71
Pharmaceutical	29

Microsoft Exchange Server

Exchange Server provides employees with access to their e-mail, voice mail, calendars, and contacts from a variety of clients and devices. DreamTeam members offer a complete range of implementation, integration and support skills to ensure that Exchange delivers its full potential in your organisation.



Total Pool: 282

Example Exchange Projects & Recent Clients

Exchange Technical Architecture

Definition and design of DR Strategy for Exchange. Environments initiated via workshops with key client attendees to ascertain specific project and internal requirements.



Lotus Notes to Exchange Migration

Project management and staged migration task creation and implementation, either on site or remotely as required. Includes translation from Notes to Exchange and replication of email accounts and permissions.



Exchange Upgrade and Migration

Exchange experts to help with upgrade and migration from Exchange 2000 or 2003 including use of Symantec KVS Vault and Quest Exchange Migration tools.



Exchange Skills Transfer

Exchange / AD resources to ensure skills transfer and issue resolution with internal client and support teams to ensure maintenance and support of the overall client AD / Exchange infrastructure.



Exchange Support

Provision of holiday cover, email system testing, resolution of internal support team needs or support and provide recommendations as to best practice on email system migration projects.



Example DreamTeam Member Exchange Skills

Test Manager

Test Manager and Analyst with focused industry sector experience. Has worked with a range of high profile enterprise clients.

Senior Consultant

MCSE qualified and widely experienced in Exchange and SMTP messaging systems including architecture design; message filtering, security and integrity; and troubleshooting within SME and multinational environments.

Infrastructure Consultant / Architect

MSCE qualified with over ten years experience in IT infrastructure, designing, implementing and managing large systems including network directories, mail systems, distributed Web sites.

Application Development

Developer	64
Senior Developer	33
Technical/Solutions Architect	84
Lead Developer	17
Test Manager/Tester	14
Build/Release Manager	11
UI/Graphic Designer	4
Software Packager	13

Infrastructure

Consultant	124
Engineer/Help Desk	135
Database Architect/Administrator	27

Project Management and Consulting

Team Leader	67
Programme/Project Manager	46
Senior Technology Consultant / Technology Consultant	84
Business Analyst/Consultant	22
Quality/Product Manager	6

Training and Support

Microsoft Certified Trainer	20
Technical Author	13

Sector Experience

Services and Telco	241
Finance	167
Public Sector	129
Retail	78
Telecommunications	36
Manufacturing	55
Microsoft Direct	42
Pharmaceutical	31

Information Worker Microsoft Office System

Microsoft Office system has set the standard for desktop and server software to help streamline the way people do business. DreamTeam members can ensure you maximise the capabilities of Office, helping increase personal productivity, simplifying how people work together, streamlining processes and enterprise content management, and improving the quality of business insight across your business.



Total Pool: 237

Example Office Projects & Recent Clients

Business Analysis and Programme Management

Requirements gathering and creation of common UI built on Office infrastructure, helping users by ensuring critical aspects of systems look and feel the same – unlocking the functionality and often large investment in Microsoft Office.



Office Development

Migration and creation of corporate templates and configuration of Office menu options. Documentation of template creation process so clients can repeat the procedure in the future.



Office Excel Migration Consulting

Office consulting to assist with migration issues that arise with more complex Excel macros and VBA code running under Excel. Provision of guidance, advice and tools when migrating from previous to most recent versions of Excel.



Office Add-in Consulting and Deployment

Creation of Office add-ins for easy user deployment e.g. importing data from SQL Server, integration with VBA, Excel manipulation and structured data export back to SQL Server.



Office Excel Consulting and Macro Creation

Complex Excel Consulting e.g. solving common issues around ad-hoc complex Excel spreadsheets that have duplication / support / failure issues and require additional features and Macro creation.



Example DreamTeam Member Office Skills

Lead Developer

A Microsoft Excel VBA expert, as well as knowledge in SQL and Visual Basic technologies. Available mainly for short duration or part-time contracts.

Technical Architect / Consultant

MCP Qualified Technical Architect / Consultant with 6+ years experience in the IT industry across a wide range of Microsoft technologies and industry sectors.

Web Designer

Web Designer and Senior Developer with four years postgraduate experience in internet/intranet design. Has worked across a wide industry sector base.

Application Development

Developer	117
Senior Developer	72
Technical/Solutions Architect	76
Lead Developer	35
Test Manager/Tester	32
Build/Release Manager	17
UI/Graphic Designer	16
Software Packager	7

Infrastructure

Consultant	51
Engineer/Help Desk	52
Database Architect/Administrator	43

Project Management and Consulting

Team Leader	71
Programme/Project Manager	61
Senior Technology Consultant / Technology Consultant	15
Business Analyst/Consultant	44
Quality/Product Manager	14

Training and Support

Microsoft Certified Trainer	9
Technical Author	14

Sector Experience

Services and Telco	203
Finance	153
Public Sector	102
Retail	80
Telecommunications	9
Manufacturing	59
Microsoft Direct	38
Pharmaceutical	32

Business Process Management Microsoft SQL Server



Total Pool: 908

SQL Server is a comprehensive, integrated, end-to-end data solution that empowers your people by providing a more secure, reliable, and productive platform for enterprise data and BI applications. DreamTeam resources for SQL Server projects help you create, deploy, manage and use enterprise data and analytical applications on platforms ranging from mobile devices to enterprise data systems.

Example SQL Projects & Recent Clients

Data Migration

Design of Data Migration process for implementation for key projects including scripts to achieve the migration of large volumes of data seamlessly and use of deployment/admin tools.



End to end integrated BI platform

Design and provision of 24 x 7 data access for end-to-end integrated BI platform. SQL Server experts delivering design capability, data integration and transformation services to ensure access to high volumes of data.



DBA / Troubleshooting

SQL environment re-engineering. Review of current SQL environment to provide best practice and procedures, including migrating existing databases onto amended or entirely new platforms.



SQL Reporting Services

Consultancy services to ensure the most effective and efficient route for managing reports as a data source for downstream BI. Creation of an extensible architecture and open interfaces for embedding BI reports.



Performance Tuning and Replication

Performance tuning SQL configurations and optimising new or revised configurations of Microsoft clusters, ensuring successful replication across a large number of servers or a server farm.



Example DreamTeam Member SQL Skills

Senior Developer

Senior Developer with 6 years expert knowledge and experience in SQL Server technologies working extensively in the financial services and service industries and major blue chip organisations.

Senior Consultant/ Developer

Expert in SQL Server and Visual Studio technologies with 20 years industry experience across a wide sector base with work for large blue chip clients.

Technical Architect / Developer

MCP qualified SQL Server Consultant / Developer / DBA and has worked extensively in the financial services and service industries.

Application Development

Developer	597
Senior Developer	367
Technical/Solutions Architect	283
Lead Developer	169
Test Manager/Tester	102
Build/Release Manager	21
UI/Graphic Designer	33
Software Packager	6

Infrastructure

Consultant	112
Engineer/Help Desk	126
Database Architect/Administrator	133

Project Management and Consulting

Team Leader	231
Programme/Project Manager	145
Senior Technology Consultant / Technology Consultant	251
Business Analyst/Consultant	121
Quality/Product Manager	19

Training and Support

Microsoft Certified Trainer	19
Technical Author	19

Sector Experience

Services and Telco	726
Finance	526
Public Sector	329
Retail	202
Telecommunications	187
Manufacturing	141
Microsoft Direct	135
Pharmaceutical	70

Business Process Management Microsoft BizTalk Server

DreamTeam offers all the skills you need with BizTalk, Microsoft's business process management server. BizTalk enables companies to automate and optimise business processes and includes powerful, familiar tools to design, develop, deploy, and manage those processes.

Microsoft
**BizTalk
Server**

Total Pool: 214

Example BizTalk Projects & Recent Clients

Enterprise Application Integration (EAI)

Creation of highly functional and flexible IT infrastructures to integrate a wide range of disparate business systems, that grow with an organisation and provide high levels of system availability and long-term scalability.

EDI and supply chain integration

Integration of EDI systems and processes across the supply chain to maximise revenue, reduce costs, improve product and service availability and meet ever changing consumer demand.

Business Rules and Workflow (STP)

Complex projects with extensive use of BizTalk orchestrations, advanced Web services and security, exploitation of BizTalk business rules engine and advanced .NET technologies for Straight Through Processing (STP).

SOA and Web Services Framework

Creation of a service oriented architecture (SOA) and Web services framework, integrated with a range of LOB applications including delivery of post-processed data to clients and facilities such as remote calculation of spreadsheets.

Business Process Management and Messaging

BPM and messaging hub to extract data from and then update internal systems, routing messages to external product providers. Management of user provisioning workflow and processes to enable partners to integrate with central applications, processes and messaging systems.



Application Development

Developer	163
Senior Developer	104
Technical/Solutions Architect	112
Lead Developer	47
Test Manager/Tester	19
Build/Release Manager	3
UI/Graphic Designer	2

Infrastructure

Consultant	20
Engineer/Help Desk	11
Database Architect/Administrator	16

Project Management and Consulting

Team Leader	78
Programme/Project Manager	53
Senior Technology Consultant / Technology Consultant	39
Business Analyst/Consultant	34
Quality/Product Manager	6

Training and Support

Microsoft Certified Trainer	5
Technical Author	1

Sector Experience

Services and Telco	184
Finance	132
Public Sector	85
Retail	65
Telecommunications	28
Manufacturing	49
Microsoft Direct	47
Pharmaceutical	13

Example DreamTeam Member BizTalk Skills

Lead Developer

MCP, MCSD, MCAD and MCT Qualified. Has worked in IT since 1985 and is currently developing bespoke BizTalk 2006 Seminars for the DreamTeam.

Senior Design Consultant

MCSD qualified experienced Technical Architect/Design Consultant with extensive knowledge and experience of BizTalk 2006, SQL Server, MOM, SMS and the .NET Framework.

Technical Lead

MCSE, MCDBA and MCSD qualified with extensive experience in BizTalk, SharePoint and CMS technologies.

Microsoft Platform and Development Windows Server System

Windows Server and Windows Vista provide a productive infrastructure platform for powering connected applications, networks, and Web services from the workgroup to the data centre. DreamTeam members help you build a secure IT infrastructure that provides a powerful application platform for quickly building connected solutions and an information worker infrastructure for enhanced communication and collaboration anytime and anywhere.



Total Pool: 710

Example Windows Server Projects & Recent Clients

Infrastructure Consultancy

Consultancy for projects involving Windows Server and AD. Tasks could include requirement gathering; supporting internal environments; documentation or acting as technical lead in proof of concept projects.



Migration to Windows with AD Consultancy

Managing complex migrations with a technical approach and staged process including build, domain preparation, migration of domain objects, analysis of migration reports, managing migration process and post migration tasks, including decommissioning.



Windows Consultancy

Complete client application and overall system architecture review against Microsoft best practice, with recommendations and full implementation plan.



Windows Pilots and Testing

Managing Windows pilot and migration projects with a staged process approach including test run, generation of migration reports and migration process review.



Example DreamTeam Member Windows Server Skills

Senior Technical Consultant

MCP, MCSE, MCSA and MCT qualified with extensive experience in Windows Advanced Server, Windows XP and Windows Vista technologies. Broad experience in the IT industry and services sector for key partner clients.

Senior Test Manager / Consultant

Senior Software Testing Consultant with 20 years IT experience. Expert in Windows Server and Windows Vista technologies with 14 specialising in testing.

Infrastructure Consultant

Infrastructure consultant with expert skills in Exchange Server and Windows Server and MCP and MCSE Qualifications.

Application Development

Developer	327
Senior Developer	203
Technical/Solutions Architect	212
Lead Developer	90
Test Manager/Tester	92
Build/Release Manager	20
UI/Graphic Designer	16
Software Packager	24

Infrastructure

Consultant	169
Engineer/Help Desk	182
Database Architect/Administrator	75

Project Management and Consulting

Team Leader	181
Programme/Project Manager	134
Senior Technology Consultant / Technology Consultant	223
Business Analyst/Consultant	85
Quality/Product Manager	19

Training and Support

Microsoft Certified Trainer	26
Technical Author	23

Sector Experience

Services and Telco	592
Finance	427
Public Sector	295
Retail	164
Telecommunications	145
Manufacturing	117
Microsoft Direct	96
Pharmaceutical	62

Microsoft Platform and Development Visual Studio.net

Microsoft
Visual Studio.net

Total Pool: 710

Microsoft Visual Studio is the best integrated software development platform to build the mission-critical applications that businesses depend on. DreamTeam members offer comprehensive skills for .net development projects with Visual Studio from concept and design to deployment and roll out.

Example Visual Studio .Net Projects & Recent Clients

Business Presence System

Design and development of internal or external business presence systems, integrated with other LOB applications. Consulting on costs and timescales, architecture, design, build and implementation and internal development teams knowledge transfer.



Customer and Staff Management

Development of applications to create and manage customer records, staff and invoicing e.g. Web access to buy / book services, staff diary management, customer detail management, messaging integration and fleet management.

Project and Development Consulting

.Net development experts reporting to senior IT management to coordinate development plans for internal .Net development, including internal consulting, project development coordination, architecture, team skills transfer and internal mentoring.

Architecture design and development

Technical design of product features from reviewed and defined client expectations / budget. Produce technical build plan and task assignment during development phase, plus code reviews and testing process, test report analysis and and management of issue resolution.

Example DreamTeam Member Visual Studio .Net Skills

Senior Technical Consultant

MCP, MCSE, MCSA and MCT qualified with extensive experience in Windows Advanced Server and Windows XP technologies. Broad experience in the IT industry and services sector for key partner clients.

Senior Test Manager / Consultant

Senior software Testing Consultant with 20 years IT experience. Expert in Windows Server technologies with 14 specialising in testing.

Infrastructure Consultant

Infrastructure consultant with expert skills in Exchange Server and Windows Server and MCP and MCSE Qualifications.

Application Development

Developer	574
Senior Developer	382
Technical/Solutions Architect	249
Lead Developer	165
Test Manager/Tester	80
Build/Release Manager	19
UI/Graphic Designer	33

Infrastructure

Consultant	38
Engineer/Help Desk	36
Database Architect/Administrator	80

Project Management and Consulting

Team Leader	208
Programme/Project Manager	127
Senior Technology Consultant / Technology Consultant	169
Business Analyst/Consultant	104
Quality/Product Manager	14

Training and Support

Microsoft Certified Trainer	6
Technical Author	19

Sector Experience

Services and Telco	579
Finance	177
Public Sector	142
Retail	77
Telecommunications	131
Manufacturing	53
Microsoft Direct	43
Pharmaceutical	22

Microsoft Active Directory

A central component of the Windows platform, Active Directory provides the means to manage the identities and relationships that make up network environments. DreamTeam resources enable you to deploy, migrate and manage with Active Directory.

Microsoft
Active Directory

Total Pool: 303

Example Active Directory Projects & Recent Clients

Migration from NT4 to Active Directory

Migration of NT4 data to AD from dispersed servers to a new single fileserver per site, creation of account application permissions, renaming computers and user accounts, migrating servers, workstations and printers using a scripted process.



Troubleshooting AD and Exchange

AD and Exchange consulting to troubleshoot problems with client firewall settings and resolving internal, external and mobile device access to Exchange, using a detailed step by step methodology and approach.



AD Design

Definition and design for setting up Active Directory for new projects e.g. Extranet including configuration of existing client infrastructures and factoring in client requirements to ensure futureproofing.



Windows Migration with AD consultancy

Managing migration with a staged technical approach including build and test, domain preparation, migration of domain objects, test run, migration reports, managing migration process and post migration / decommissioning.



AD Technical Architecture and implementation

Setting up AD using deployment tools and MS IIS as a live project or proof of concept including architecture, design and implementation.



Example DreamTeam Member Active Directory Skills

Infrastructure Consultant

Highly proficient Windows Development Specialist with 15 years IT experience in IT infrastructure, designing, implementing and managing large systems and working for blue chip companies across a number of sectors.

AD Designer / Security Consultant

Active Directory specialist with strong security skills. He has recently completed a long and very successful assignment for DreamTeam at a leading Tier 1 Infrastructure Partner.

Trainer / Systems Engineer

MCT Qualified and an experienced consultant, trainer, team leader and systems engineer who enjoys the challenges presented out in the field and in the classroom.

Application Development

Developer	83
Senior Developer	33
Technical/Solutions Architect	92
Lead Developer	20
Test Manager/Tester	12
Build/Release Manager	13
UI/Graphic Designer	4
Software Packager	19

Infrastructure

Consultant	126
Engineer/Help Desk	117
Database Architect/Administrator	33

Project Management and Consulting

Team Leader	86
Programme/Project Manager	46
Senior Technology Consultant / Technology Consultant	110
Business Analyst/Consultant	29
Quality/Product Manager	5

Training and Support

Microsoft Certified Trainer	16
Technical Author	11

Sector Experience

Services and Telco	254
Finance	177
Public Sector	142
Retail	77
Telecommunications	53
Manufacturing	53
Microsoft Direct	43
Pharmaceutical	22

Microsoft Systems Management Server

Systems Management Server is Microsoft Corporation's strategic solution for change and configuration management of Windows-based systems. As hardware and software assets comprise a large portion of the IT budget, corporations are becoming more focused on finding ways to reduce these costs while continuing to deliver valuable business capabilities. DreamTeam can help you use SMS to reduce overall operational costs of managing and deploying software.

Systems Management Server (SMS) 2003 R2 builds upon the base of the SMS 2003 SP2 foundation to provide a comprehensive solution for change and configuration management for the Microsoft platform. SMS 2003 R2 enables organizations to quickly and cost-effectively provide relevant software and updates to users from Microsoft and non-Microsoft vendors.

Microsoft Systems Management Server

Total Pool: 116

Example SMS Projects & Recent Clients

SMS Support

Long term contract support of internal SMS functions with end-to-end project work, skills transfer and team monitoring.

SMS issue resolution

Working with client team to resolve problems with Microsoft SMS infrastructure, including hierarchy structure and diagnosis and repair of SMS client problems.

SMS Consultancy

Review of SMS architecture and set-up, provision of concise documentation, recommendations and assistance on implementation, knowledge transfer and training.

SMS Training

One to five day instructor led course to Microsoft or internal standards. Bespoke course creation for individuals, small teams or larger groups as required.



Example DreamTeam Member SMS Skills

Team Leader

Team Leader and Packager with wide exposure to computer technologies gained over 20 years within the IT industry.

SMS Consultant

Over 5 years experience with System Management Server. Also experienced with Windows Server, Active Directory, McAfee Antivirus and Security.

SMS Infrastructure Consultant

MCT and MCSE Qualified Infrastructure Consultant with 11 years overall Microsoft technology experience and 8 years SMS experience. Expert in Exchange, AD, MOM and SMS.

Application Development

Developer	21
Senior Developer	12
Technical/Solutions Architect	40
Lead Developer	7
Test Manager/Tester	10
Build/Release Manager	9
Software Packager	20

Infrastructure

Consultant	49
Engineer/Help Desk	53
Database Architect/Administrator	15

Project Management and Consulting

Team Leader	34
Programme/Project Manager	11
Senior Technology Consultant / Technology Consultant	29
Business Analyst/Consultant	5
Quality/Product Manager	3

Training and Support

Microsoft Certified Trainer	11
Technical Author	7

Sector Experience

Services and Telco	107
Finance	72
Public Sector	50
Retail	33
Telecommunications	9
Manufacturing	23
Microsoft Direct	22
Pharmaceutical	19

System Center Operations Manager

Microsoft System Center Operations Manager (SCOM) is the end-to-end service management solution that works seamlessly with Microsoft software and applications, and intelligent monitoring and reporting. DreamTeam members can help use SCOM to increase efficiency while enabling greater control of your IT environment.

As part of Microsoft System Center 2007, SCOM 2007 delivers open and scalable enterprise-class operational management by providing comprehensive event management, proactive monitoring and alerting, reporting and trend analysis, and system and application specific knowledge and tasks to improve the manageability of Windows Server System™ environments.

Example MOM Projects & Recent Clients

SCOM support

Microsoft qualified SCOM engineer with design and hands-on experience to provide end-to-end capability in SCOM for new or existing environment.



SCOM Consultancy – issue resolution

Review of current SCOM infrastructure and architecture with diagnosis, resolution planning and support for internal client teams.



SCOM Consultancy – internal support

Long term support involving the provision of documentation for SCOM set up, review, recommendations, assistance in implementation, change management and client training.



SCOM Consultancy – infrastructure

Design of SCOM infrastructure including clustered repositories, SCOM Connector Framework, multiple domain, deploying agents into a DMZ environment with multitiered management groups.



Example DreamTeam Member MOM Skills

SCOM Lead Consultant

Lead Consultant with a wide range of industry experience and vast technical skills. Expert consultant in Microsoft System Center Operations Manager, SQL Server and Microsoft Office.

Infrastructure Consultant / Architect

Infrastructure Consultant with expert SCOM, SMS, Exchange and AD skills. MCP Qualified.

Microsoft

System Center Operations Manager 2008

Total Pool: 54

Application Development

Developer	10
Senior Developer	6
Technical/Solutions Architect	27
Lead Developer	2
Test Manager/Tester	3
Build/Release Manager	2
Software Packager	4

Infrastructure

Consultant	33
Engineer/Help Desk	18
Database Architect/Administrator	7

Project Management and Consulting

Team Leader	19
Programme/Project Manager	9
Senior Technology Consultant / Technology Consultant	7
Business Analyst/Consultant	5

Training and Support

Microsoft Certified Trainer	9
Technical Author	6

Sector Experience

Services and Telco	45
Finance	30
Public Sector	20
Retail	17
Telecommunications	4
Manufacturing	13
Microsoft Direct	18
Pharmaceutical	4

Microsoft Dynamics CRM



Microsoft's Customer Relationship Management (Dynamics CRM) solution helps businesses to employ best of breed Windows-based technology, integrating seamlessly with Microsoft Office and other business tools. DreamTeam consultants enable you to tune, customise and integrate Microsoft Dynamics CRM effectively into your organisation.

Total Pool: 83

Example CRM Projects & Recent Clients

Scoping workshop, Dynamics CRM demo and training

Consulting to build a bespoke Dynamics CRM demo e.g. VM use to gain business user buy-in. 5 days initial workshop to scope demo requirement and then customise client solution with training on the demo created.



Dynamics CRM customisation

Dynamics CRM customisation to allow storage and retrieval of all contacts e.g. screen view or data field customisations to client requirements and bespoke calendaring / task and resource scheduling add-ins.



Dynamics CRM integration with SharePoint

Linking Dynamics CRM directly into Sharepoint for individual contact document libraries e.g. when a new Dynamics CRM contact is set up a task is automatically executed to create a linked Sharepoint document library based on a range of templates.



Mobile Access

Blackberry remote access for mobile workers integrating with Blackberry server infrastructure. Links with MS Office, Dynamics CRM and Sharepoint document libraries.

Example DreamTeam Member CRM Skills

Workshop developer / trainer

Creation of 3 to 5 day workshops to scope demo requirement and then customise solution with client data, with a final training day on demo for end users.

Dynamics CRM Consultant

MCSE with 3 years experience in development and integration of Microsoft Dynamics CRM with other MS products including Office, Exchange and SharePoint.

Developer

MCS qualified developer with experience of Dynamics CRM customisation in a range of vertical markets, specialising in retail and services sectors.

Application Development

Developer	38
Senior Developer	20
Technical/Solutions Architect	29
Lead Developer	11
Test Manager/Tester	9
Build/Release Manager	2
UI/Graphic Designer	2

Infrastructure

Consultant	4
Engineer/Help Desk	9
Database Architect/Administrator	11

Project Management and Consulting

Team Leader	20
Programme/Project Manager	38
Senior Technology Consultant / Technology Consultant	21
Business Analyst/Consultant	29
Quality/Product Manager	4

Sector Experience

Services and Telco	71
Finance	40
Public Sector	40
Retail	20
Telecommunications	18
Manufacturing	13
Microsoft Direct	16
Pharmaceutical	10

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Contact us

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